

Accountability in Action

Nigeria CVA training overview

Ground Truth Solutions (GTS) is excited to announce a training series on Accountability to Affected Populations in Nigeria.

What will the training sessions cover?

In a series of four monthly workshops, the training will cover core accountability concepts and their application in humanitarian cash and voucher assistance (CVA). The sessions will also foster a community of practice around accountability and support agencies in responding collectively to the main concerns of affected people, as highlighted in the Common Donor Approach to CVA,¹ Ground Truth Solutions' (GTS) research,² and other recent trends in feedback data from Nigeria.

Who can attend?

Humanitarian staff responsible for the design, implementation, monitoring, or coordination of CVA programmes are encouraged to attend. This includes those already working on accountability and those who are keen to better integrate the perspectives of affected people into their work. Humanitarian organisations can nominate up to two staff members to participate. We particularly encourage national organisations to apply.

Why does this matter?

Humanitarian actors in (Northeast) Nigeria increasingly rely on cash and voucher assistance to meet the needs of vulnerable households. While those households have largely been shown to feel respected by aid providers, they continue to lack essential information about their assistance and remain out of the loop about basic aspects of cash-based programmes. To move the needle on accountability and offer more responsive CVA programming, we must listen to the feedback of affected people and learn the right lessons from it. This is true both for individual agencies and at the collective level.²

What is the time commitment?

Trainings will take place monthly, starting on the 12th of April 2022. In between each monthly session, an additional 2-3 hours of time commitment will be required to complete a 10-minute follow-up survey to consolidate knowledge and provide feedback; to complete one practical follow-up task putting course content into practice; and to share any learnings from the task or questions from the course in an online group.

What are the costs?

Funded by the German Federal Foreign Office (GFFO), the training is offered to eligible participants free of charge.

¹ The Cash Common Donor Approach (CDA) Action plan for Nigeria is currently being finalised and a draft was circulated via the Cash Working Group in February 2022.

² For an overview of findings, see <https://groundtruthsolutions.org/our-work/cash-barometer/>

Session overview

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| April | Introduction to the course, why AAP/feedback is important, and why it is relevant to cash providers in Nigeria. Collect input from participants to refine subsequent training modules. |
| May | The state of AAP in Nigeria, mapping key initiatives and actors, good practice examples, what we know from existing data including agencies' own feedback mechanisms and assessments. |
| June | Course correction: how can implementing organisations react to some of the feedback from affected people? Prioritising ideas from participants and developing plans of action, ways to monitor them (who needs to do what, who needs to be brought in, and what support is required?) |
| July | Selecting priority indicators at the individual and collective level, setting measurable targets for more accountable CVA, and agreeing on a way forward for individual agencies and the collective level. |
| August | Buffer, Q&A, and on-demand advice to participating agencies. |

About Ground Truth Solutions

[Ground Truth Solutions'](#) mission is to ensure that people affected by crisis have a say in humanitarian action, from individual projects to global humanitarian reform. Our work is based on two traditions of inquiry: participatory development thinking and the business world's emphasis on customers' perceptions of service. Together with a range of partners, we have provided trainings in humanitarian responses all around the world.³

The [Cash Barometer](#) project is an independent accountability mechanism that combines standardised face-to-face surveys with qualitative approaches to allow cash recipients to provide feedback on cash and voucher assistance and participate in decision making. It was launched in Nigeria in late 2019 and includes multiple rounds of data collection with recipients of cash and voucher assistance, analysis of their feedback, training of aid agencies and an ongoing dialogue on how feedback can inform humanitarian programming.

How do I register?

To register your interest, complete [this brief survey here](#).

Please contact amanda@groundtruthsolutions.org with any questions.

Admission will be done on a rolling basis, deadline for registrations is Friday, 25th March.



³ For a recent example from Uganda, see here: <https://ulearn-uganda.org/aap-training-recap-uganda-refugee-response/>