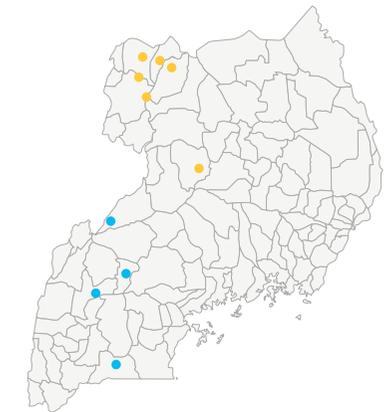


Key findings

Ground Truth Solutions conducted phone interviews with community leaders from the ten most populous South Sudanese and Congolese refugee settlements in Uganda in April 2020.

- **Most refugees and asylum seekers are aware of the guidance** around COVID-19 and have received information from their most trusted information sources.
- While most are abiding by the COVID-19 guidelines, **refugees find it difficult to keep at a distance from others, stay home, and wear a facemask.**
- **Some people cannot distinguish between facts and rumours** surrounding COVID-19 and may be resorting to ineffective or dangerous home remedies.
- Nearly all of those in the settlements are **unable to meet their essential needs.**
- **Social relations have become increasingly strained** as people are no longer able to get emotional, financial, and food support from friends and family due to social distancing and loss of income.

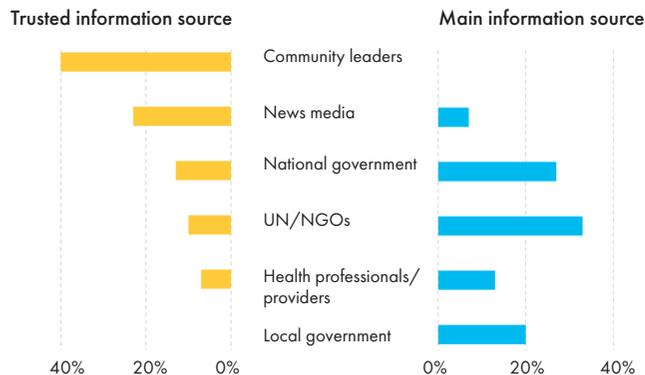
Location of the refugee settlements



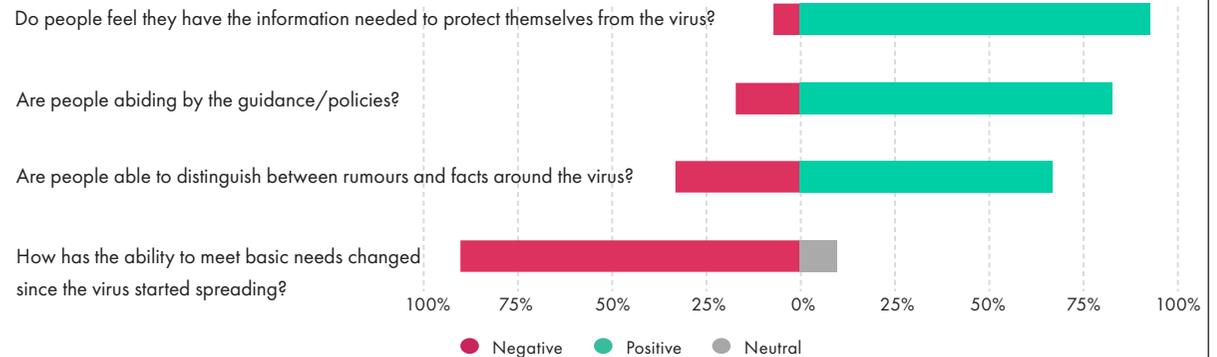
● Congolese settlement ● South Sudanese settlement

Information

- Most community leaders said people in the camps have sufficient access to information to understand how to protect themselves from COVID-19.
- There are growing concerns about the spread of false information and misconceptions about contracting, avoiding, even curing the virus.



Main survey results



Behaviour

- The majority of community leaders said people are abiding by COVID-19 policies.
- Refugees requiring non-virus-related urgent care continue to visit their community health providers, although restrictions of movements is noted as making this difficult.
- Fear of contracting the virus at a health centre is also said to be a barrier to accessing healthcare for some community members.

Economic impact

- People are finding it challenging to meet their essential needs.
- Cutback in food distribution and loss of income due to COVID-19 preventative measures has created negative coping strategies.