



## From Passive Recipients of Aid Towards Active Citizens Tool 1: Commitment to Accountability to Affected Populations (AAP)



This Shelter/NFI Cluster Commitment to AAP places people and communities at the centre of humanitarian action, taking the lead from the Core Humanitarian Standard. The Cluster and Implementing Partners Commit to **20 AAP Standards** outlined in the **ACTIVE CITIZENS AAP SCORECARD**. The core aim of this Commitment is to **Integrate AAP into every intervention or distribution (before, during and after), and to improve the quality of interventions as measured by communities themselves.**

**HOW?** This AAP Commitment Requires:

1. **A 180° change in IP S/NFI staff mind-set to make community voices more central to interventions; this involves handing over power from organisations to people (field staff and communities).**
2. **Empowering Field Teams and Communities**, to improve the impact of every aid dollar spent.
3. **S/NFI IP Managers are responsible for the systematic induction of all field staff/mobilizers to this AAP Commitment and approach.**
4. **IPs to Identify and support AAP Ambassadors (AAPA) to build practical field level delivery of AAP.**
5. **Create an AAPA Program Quality Action Group (AAPAG), to showcase creative problem solving (at Cluster meetings).**
6. **IPs commit to better integrated into design, including dedicated resources for AAP for regular field reviews and training on practical AAP solutions.**
7. **All field information gathered (including for MEAL /M&E) is rapidly proactively analysed and actioned by field staff & communities first. M&E needs to be 'owned' by field staff and communities.**
8. Learning is not for end of program; learning needs to be rapid, owned by field staff and actioned in the next distribution.
9. **Safety & Protection of everyone, but especially the most vulnerable people, is paramount and is well thought-out with a micro-level political economy analysis, and well resourced with multiple engagement, reporting and referral channels.**
10. **IPs commit to a budget review and review program strategies in order to redesign them with better AAP and better quality as measured by communities.**
11. **Key donors have committed to more AAP resourcing. IPs will have open and action-orientated conversations with donors on AAP to dispel any AAP preconceptions they have and discuss challenges.**

This AAP Commitment Document was signed by \_\_\_\_\_

On Behalf of the Organisation and Shelter /NFI Team from \_\_\_\_\_

And submitted to the Shelter /NFI Cluster in South Sudan on date \_\_\_\_\_