HIGHLIGHTS FROM SURVEYS & DISCUSSIONS IN AUSTRIA

% OF RESPONDENTS WHO DO NOT FEEL SOCIALLY SUPPORTED:

<table>
<thead>
<tr>
<th>Country</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Iraqis</td>
<td>31%</td>
</tr>
<tr>
<td>Syrians</td>
<td>32%</td>
</tr>
<tr>
<td>Afghans</td>
<td>58%</td>
</tr>
</tbody>
</table>

Among refugees living across Austria, both in Vienna and outside of the capital, Afghans feel the least socially supported. Many expressed fears over being denied asylum and potential deportation.

PRIORITY NEEDS:
1. Language courses
2. Education
3. Employment
4. Housing

"Information is passed from refugee to refugee because there is no designated organisation or any official information in the country."

- Female Syrian refugee, focus group discussion, July 2017, Vienna.

64% of those surveyed in Vienna feel that legal advice helped them better understand their situation.

39% of those surveyed outside of Vienna feel that legal advice helped them better understand their situation.

THIS QUESTION WAS ASKED TO A TOTAL OF 327 RESPONDENTS WHO SAID THEY RECEIVED PROFESSIONAL ADVICE ABOUT THEIR ASYLUM PROCEDURE.

DEMOGRAPHICS

667 people:
646 survey respondents
21 focus group discussion participants

COUNTRIES OF ORIGIN:

<table>
<thead>
<tr>
<th>Country</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Afghanistan</td>
<td>35%</td>
</tr>
<tr>
<td>Syria</td>
<td>34%</td>
</tr>
<tr>
<td>Iraq</td>
<td>20%</td>
</tr>
<tr>
<td>Iran</td>
<td>7%</td>
</tr>
<tr>
<td>Palestine</td>
<td>1%</td>
</tr>
<tr>
<td>Egypt</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Lebanon</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Pakistan</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Tunisia</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Yemen</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Algeria</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Bangladesh</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Morocco</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Tajikistan</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Somalia</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Stateless</td>
<td>&lt;1%</td>
</tr>
</tbody>
</table>

STATES OF RESIDENCE:

<table>
<thead>
<tr>
<th>State</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vienna</td>
<td>60%</td>
</tr>
<tr>
<td>Steiermark</td>
<td>8%</td>
</tr>
<tr>
<td>Lower Austria</td>
<td>7%</td>
</tr>
<tr>
<td>Upper Austria</td>
<td>6%</td>
</tr>
<tr>
<td>Vorarlberg</td>
<td>4%</td>
</tr>
<tr>
<td>Salzburg</td>
<td>4%</td>
</tr>
<tr>
<td>Burgenland</td>
<td>4%</td>
</tr>
<tr>
<td>Tyrol</td>
<td>4%</td>
</tr>
<tr>
<td>Carinthia</td>
<td>3%</td>
</tr>
</tbody>
</table>