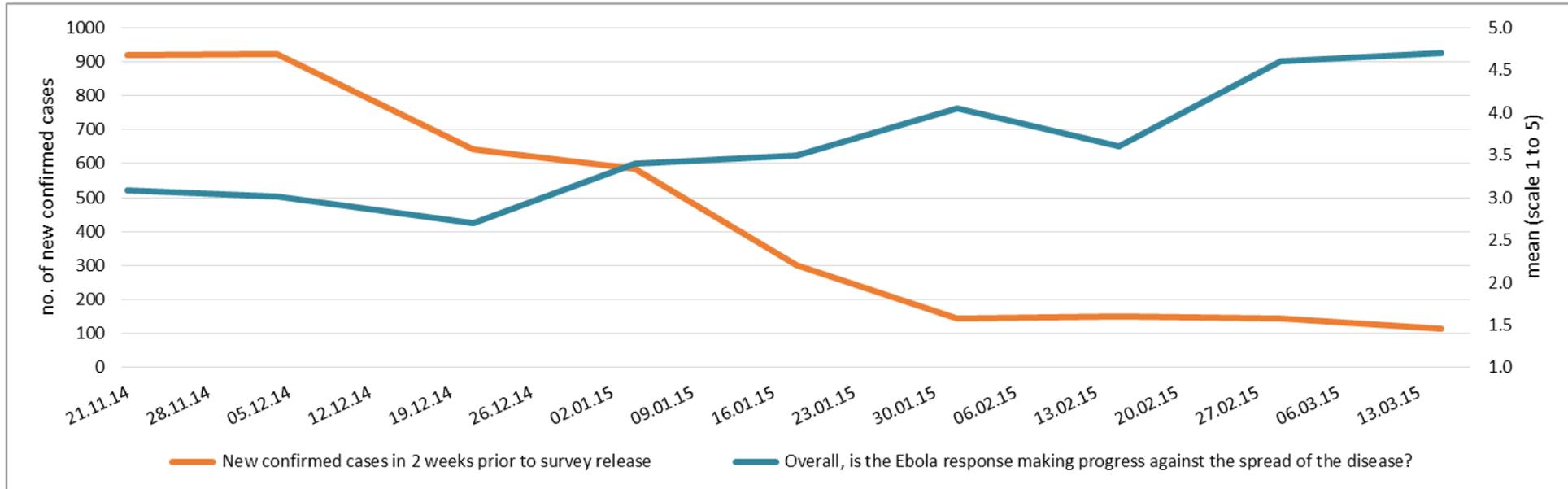


Front line workers' views on the Ebola response

Ground Truth

Round 9 – 18.03.2015

Data for 9th survey of front line workers



Q1: What is the main reason people do not respect quarantine restrictions?	Q7: Are people confident using health care for non-Ebola issues?
Q2: What is the main reason people respect quarantine restrictions?	Q8: In your opinion, has gender-based violence increased since the onset of Ebola crisis?
Q3: Do people still follow protocols on Ebola, like washing hands and taking temperature?	Q9: To what extent are people suffering from stress and other emotional distress as a result of the crisis?
Q4: Do you feel valued and appreciated in your work?	Q10: Is corruption undermining the Ebola response?
Q5: Does removal of checkpoints make Ebola eradication more difficult?	Q11: Overall, is the Ebola response making progress against the spread of the disease?
Q6: Do you feel welcomed by people in the communities where you are working?	

Findings for 9th survey of frontline workers

Findings based on the perceptions of frontline workers are as follows:

Overall

- Frontline workers keep expressing concern about an ongoing **rise of gender based violence**.
- Respondents point to **very high stress and emotional distress** people are suffering from as a result of the Ebola crisis.
- Major **concerns about the removal of checkpoints** are still prevailing.
- There are major **concerns about seeking medical help for non-Ebola diseases**, but frontline workers are slightly more positive this round.
- **Strict security enforcement** continues to be the main reason for people to comply with quarantine restrictions.
- Frontline workers are **positive concerning people still following protocols** on hand washing and temperature taking, but less positive than two weeks ago, when we asked about health workers complying with protocols.
- Respondents seem to be **undecided about the effect of corruption** on the Ebola response.
- Frontline workers feel **appreciated, but less welcomed** in the communities.
- Overall respondents are **highly positive about the progress in fighting Ebola**.

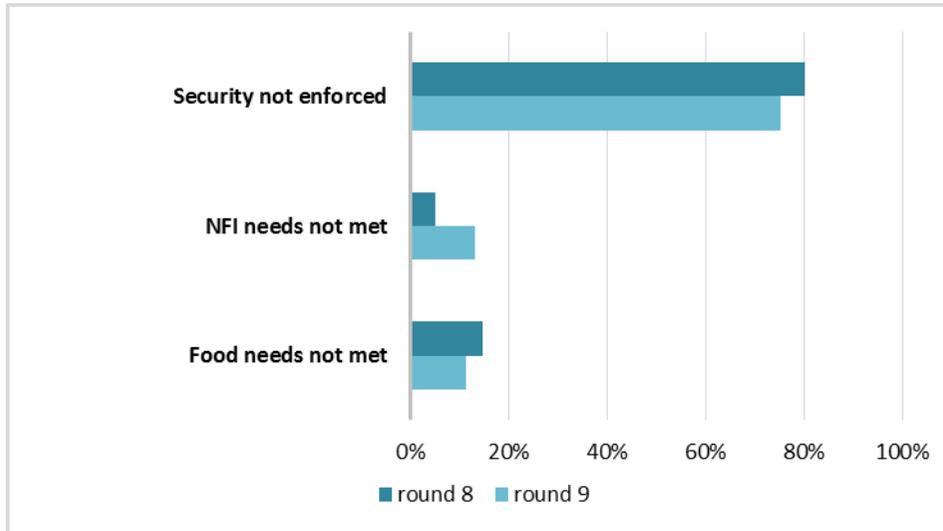
Regional highlights

- Gender-based violence: scores are alarmingly high in all districts covered, but especially in Koinadugu and Moyamba.
- Frontline workers in Bombali and Port Loko feel least welcomed by people in the communities.

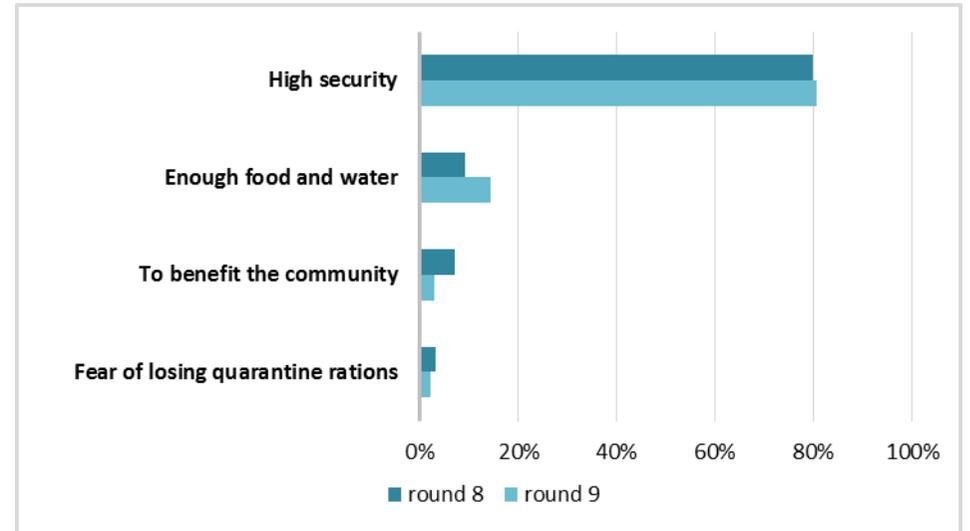
Qualitative feedback

- Follow up calls show that people are willing to welcome survivors back. The majority justify this with the fact that people know that survivors won't infect them.
- Stigma seems to have declined, as people are aware of the fact that survivors can't infect them, but nevertheless almost ¼ of respondents mention that non-Ebola symptoms are treated the same way as Ebola symptoms when asked about stigma making people reluctant to report cases.
- People trust in information on how to prevent Ebola, as there is a growing number of walk-ins to Ebola facilities and respect for the 'no touch' campaign.
- Respondents are confident that their feedback will be taken into account by their organizations.

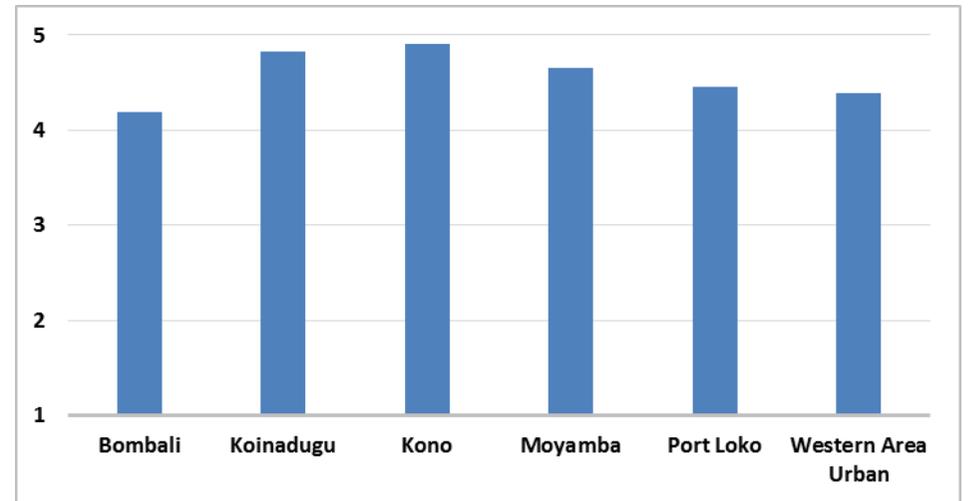
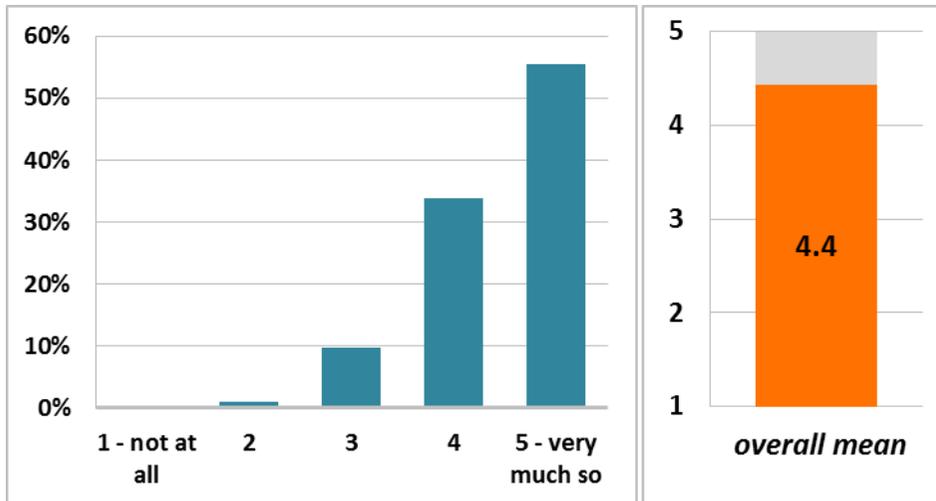
Question 1: What is the main reason people do not respect quarantine restrictions?



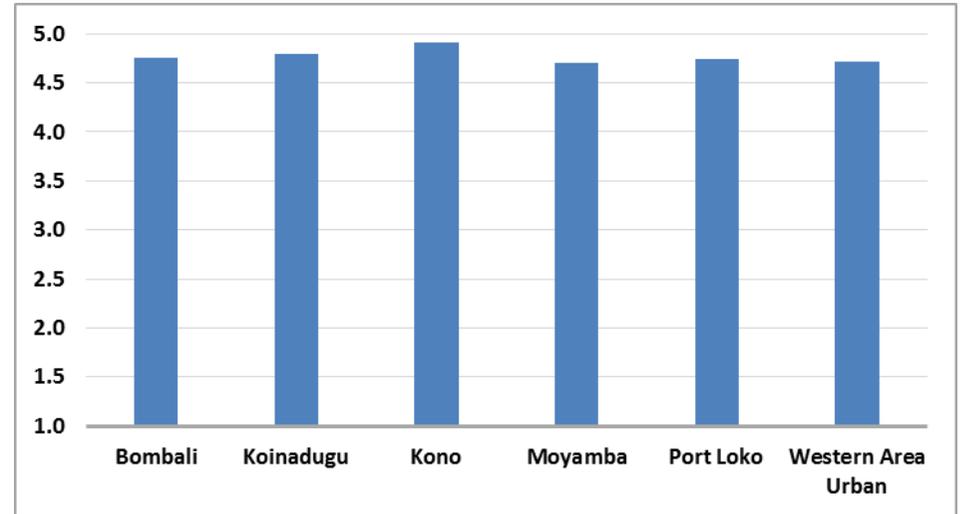
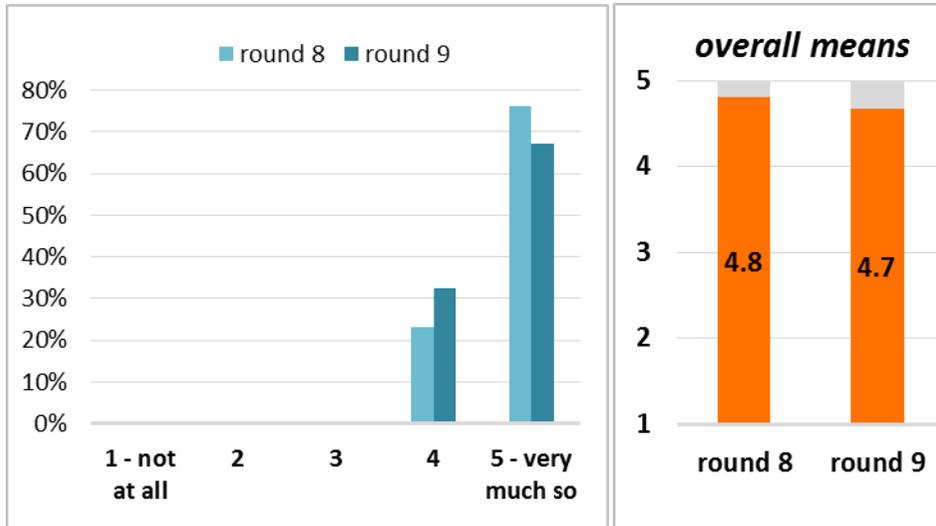
Question 2: What is the main reason people respect quarantine restrictions?



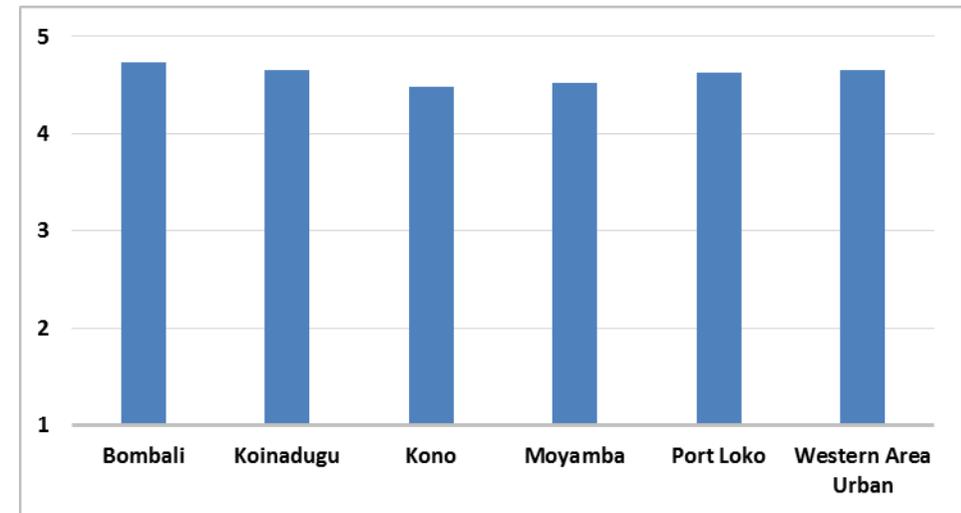
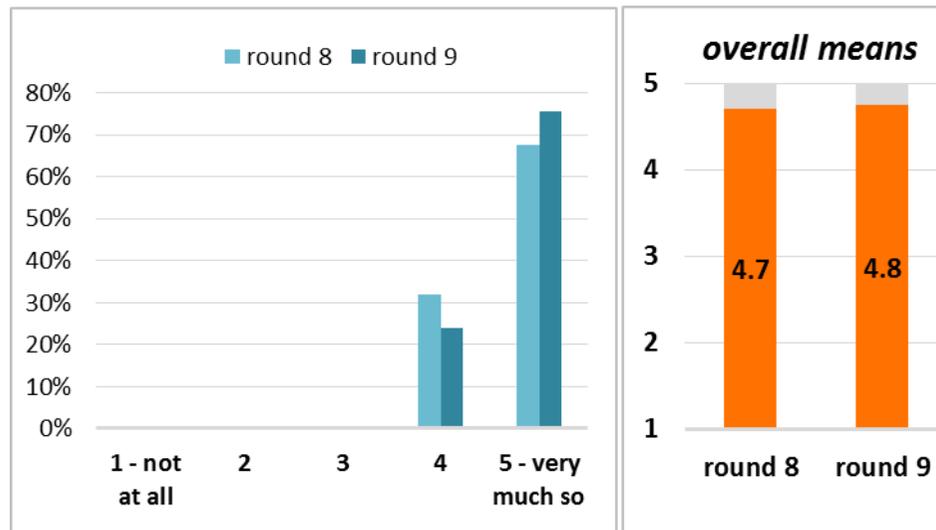
Question 3: Do people still follow protocols on Ebola, like washing hands and taking temperature?



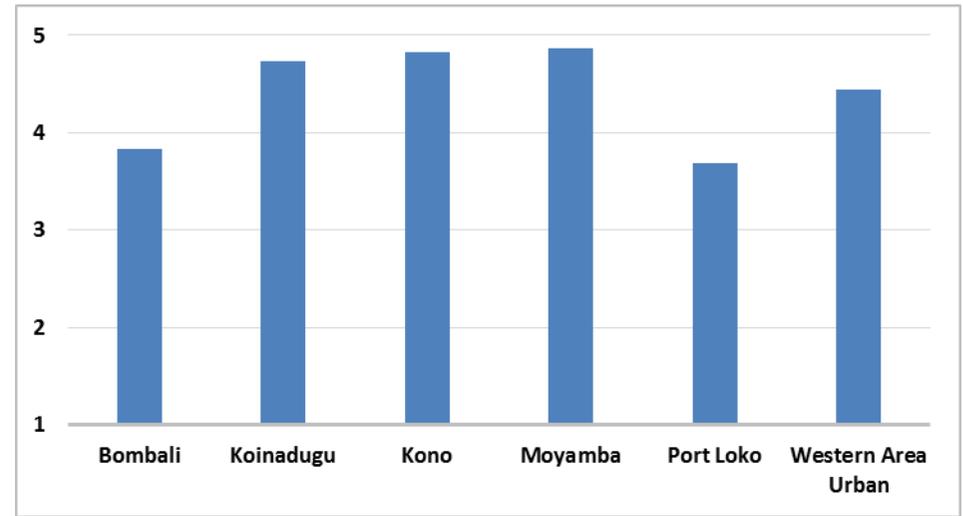
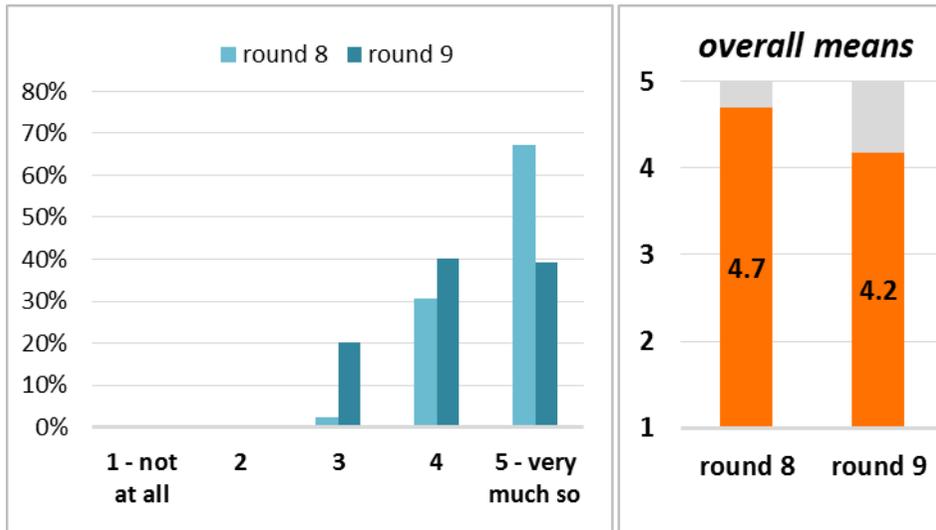
Question 4: Do you feel valued and appreciated in your work?



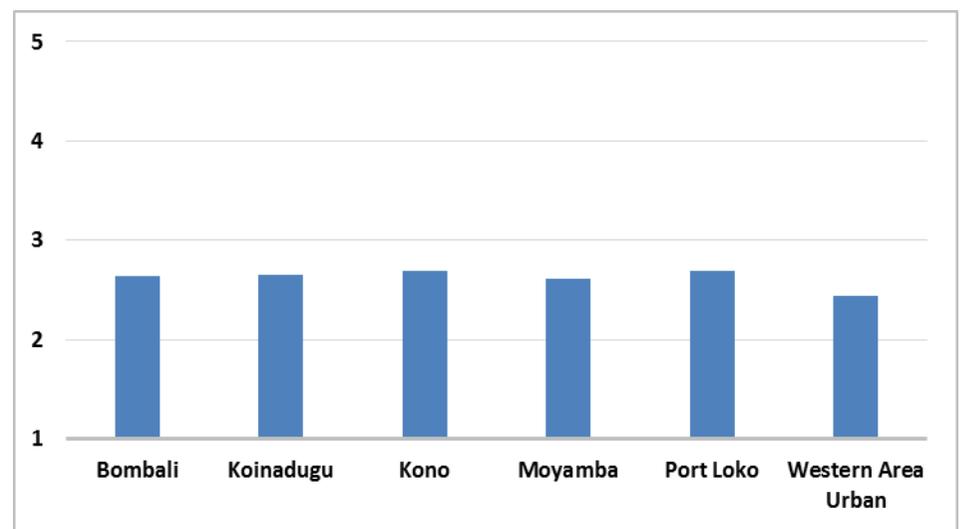
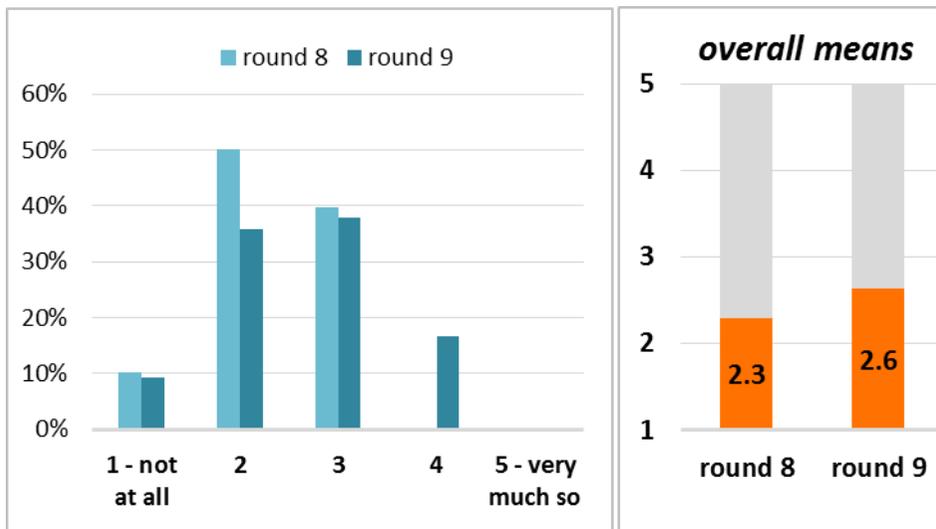
Question 5: Does removal of checkpoints make Ebola eradication more difficult?



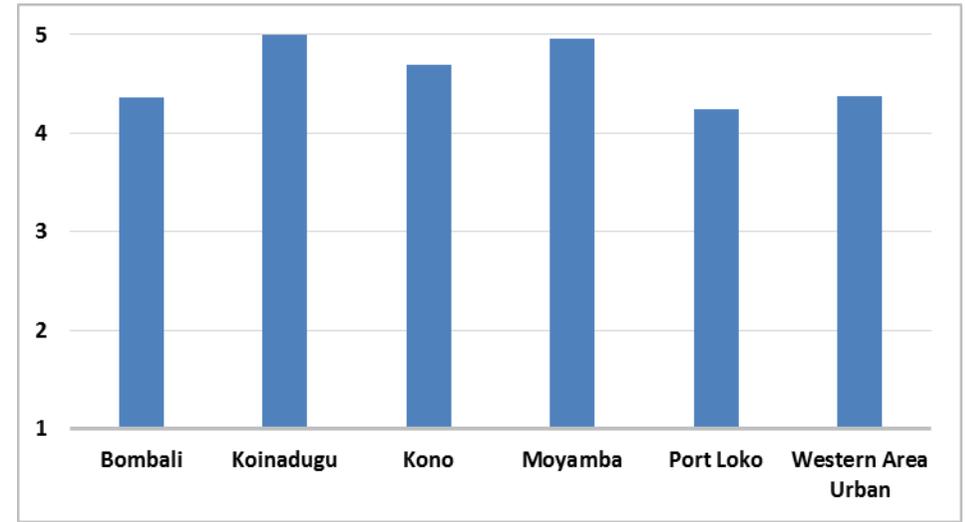
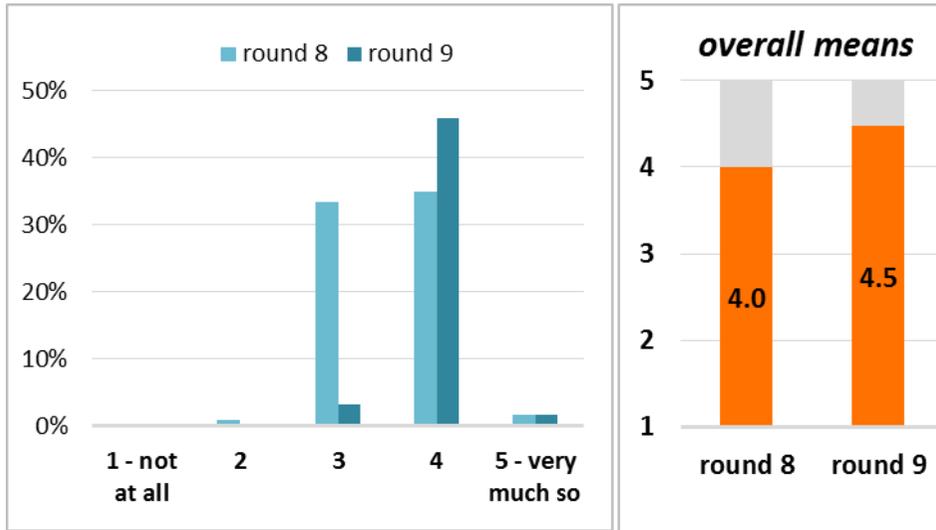
Question 6: Do you feel welcomed by people in the communities where you are working?



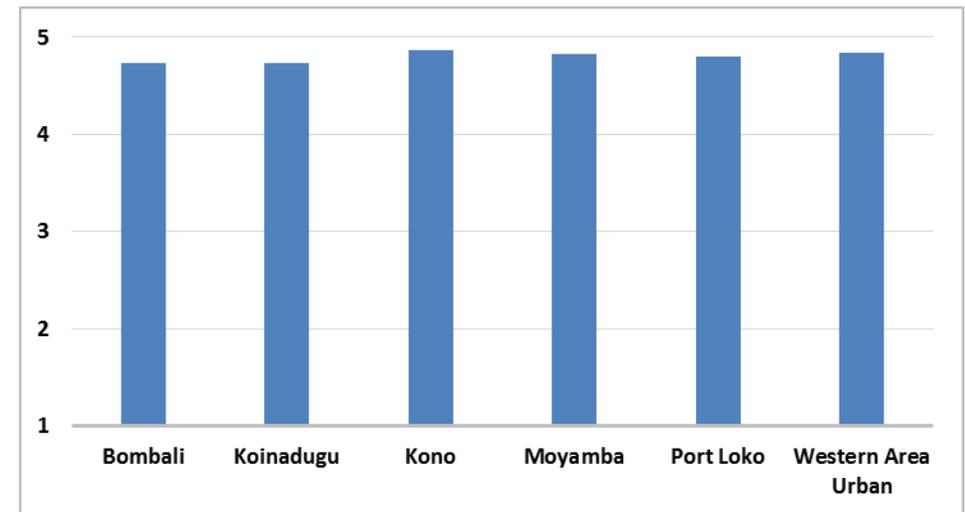
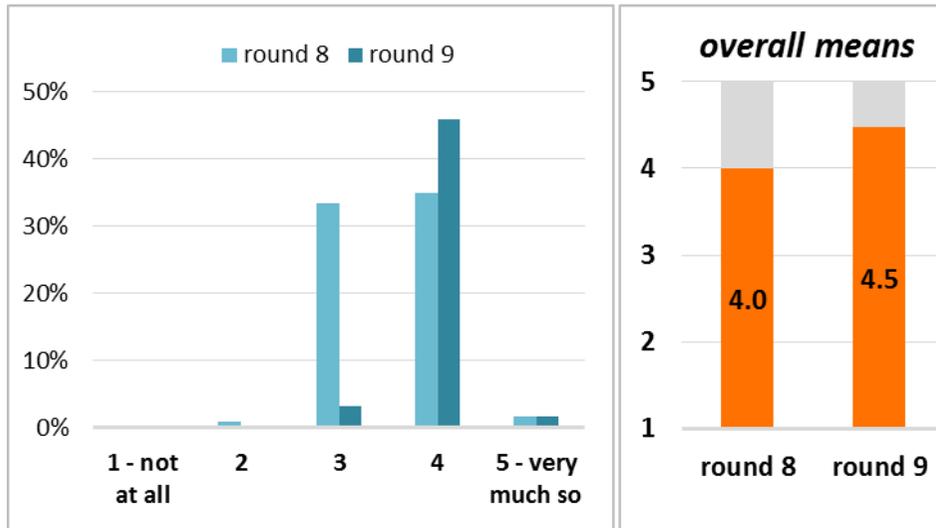
Question 7: Are people confident using health care for non-Ebola issues?



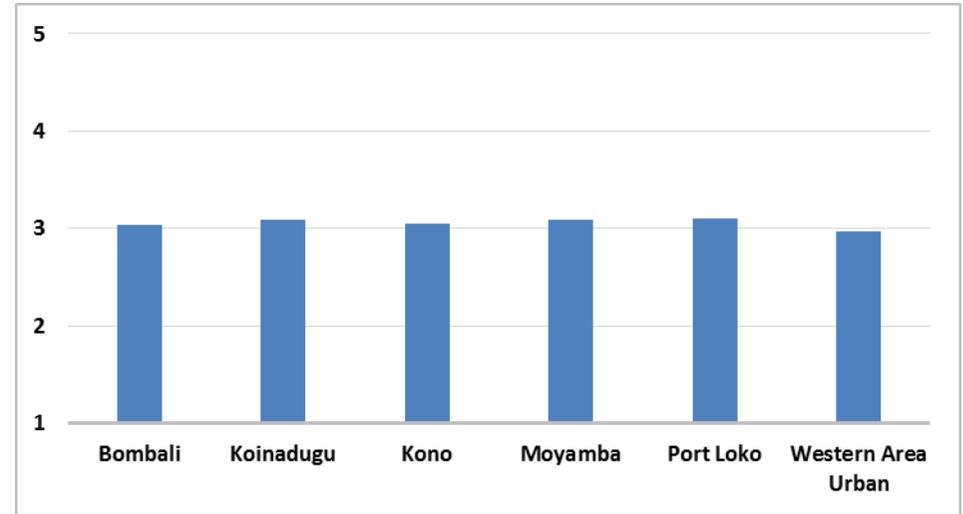
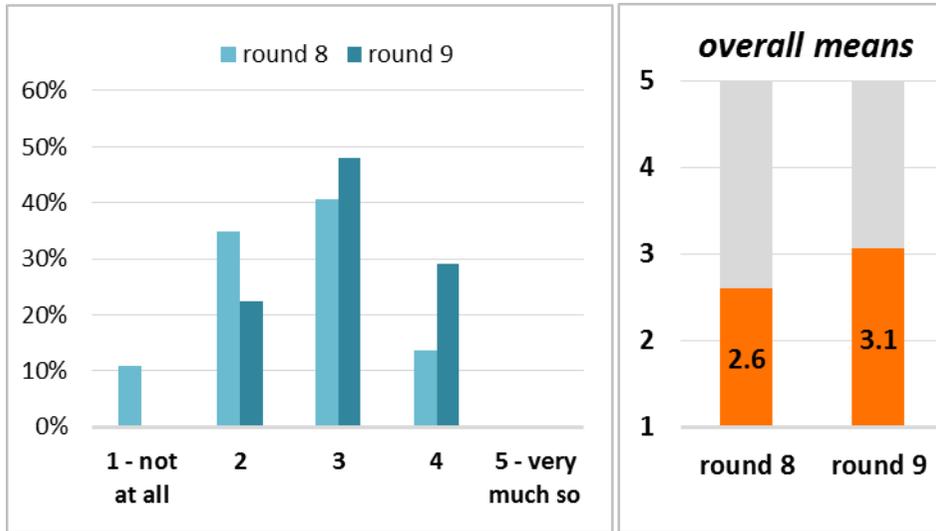
Question 8: In your opinion, has gender-based violence increased since the onset of Ebola crisis?



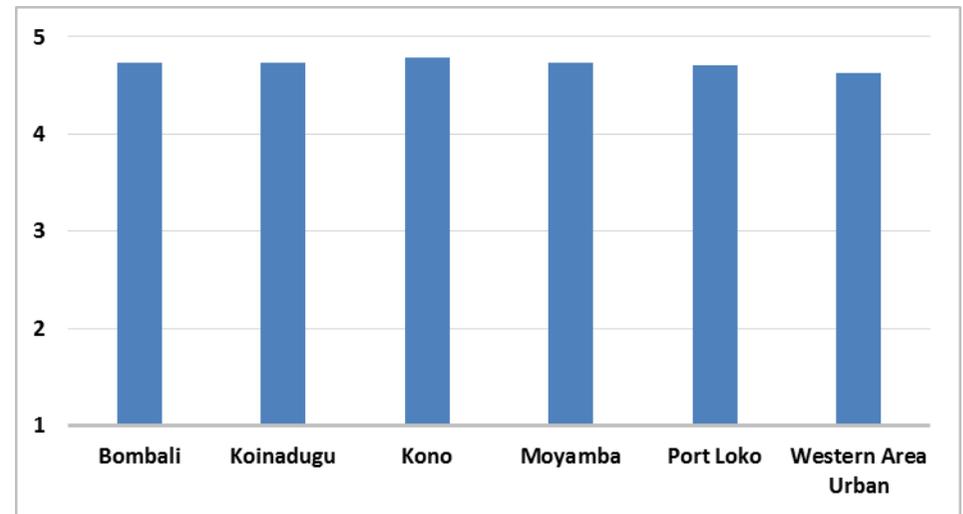
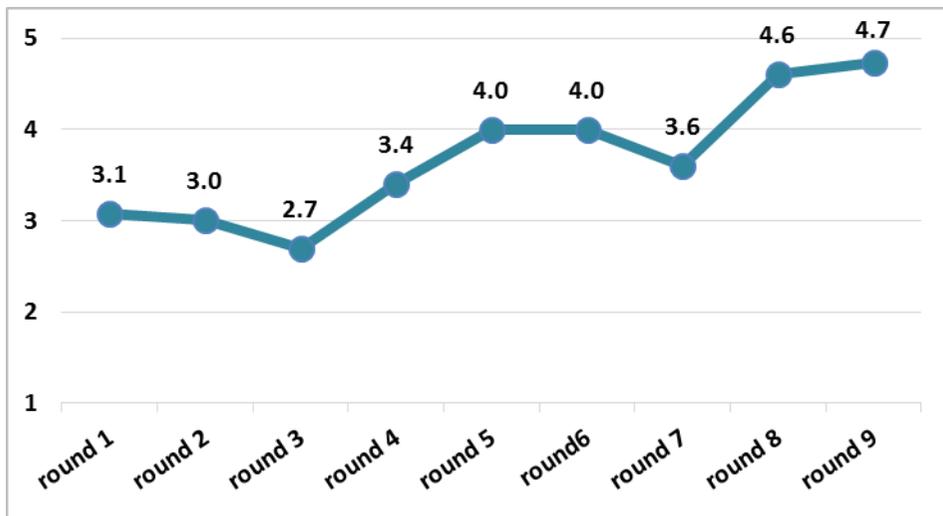
Question 9: To what extent are people suffering from stress and other emotional distress as a result of the crisis?



Question 10: Is corruption undermining the Ebola response?



Question 11: Overall, is the Ebola response making progress against the spread of the disease?



Survey methodology: Front line workers are asked in phone calls to rate 11 questions on a scale from 1 to 5 where 1 is: 'not at all'; and 5 is: 'very much so' (apart from Q1 and Q2 where they chose from possible answers a-c or a-d). The mean score relates to the propensity of the sample to agree or disagree with each question. In the 9th round, data was collected from 316 front line aid workers with ChildFund, PLAN International, Well Body Alliance, Save the Children, Oxfam and others. Districts covered: Bo, Bombali, Kambia, Kailahun, Kenema, Koinagudu, Kono, Moyamba, Port Loko, Pujehun and Western Area Urban and Rural.

Objective: Ground Truth surveys in Sierra Leone, which are supported by DFID, provide agencies working on the Ebola response with data on the perceptions of frontline staff, the general population as well as people in quarantine on questions related to the response. The goal is to track how these perceptions evolve as input to programme management. Ground Truth perceptual surveys complement epidemiological data and regular programme monitoring and evaluation.

Sample size: Sample size at the district level is not representative but provides a sense of how perceptions are evolving in these localities. In the regional breakdown we only include districts where we have more than 20 responses.

Note: In the last 2 weeks prior to March 15, new confirmed cases were only located in Western Area and Northern Province. Most new cases keep occurring in Western Area Urban (29 in the week ending on March 15), in this week there were also 11 new cases registered in Port Loko, 6 in Bombali, 4 in Kambia, 3 in Western Rural and 2 in Koinadugu.

For more information about Ground Truth surveys in Sierra Leone, please contact Kai Hopkins (kai@keystoneaccountability.org) or Eva Erlach (eva@keystoneaccountability.org).