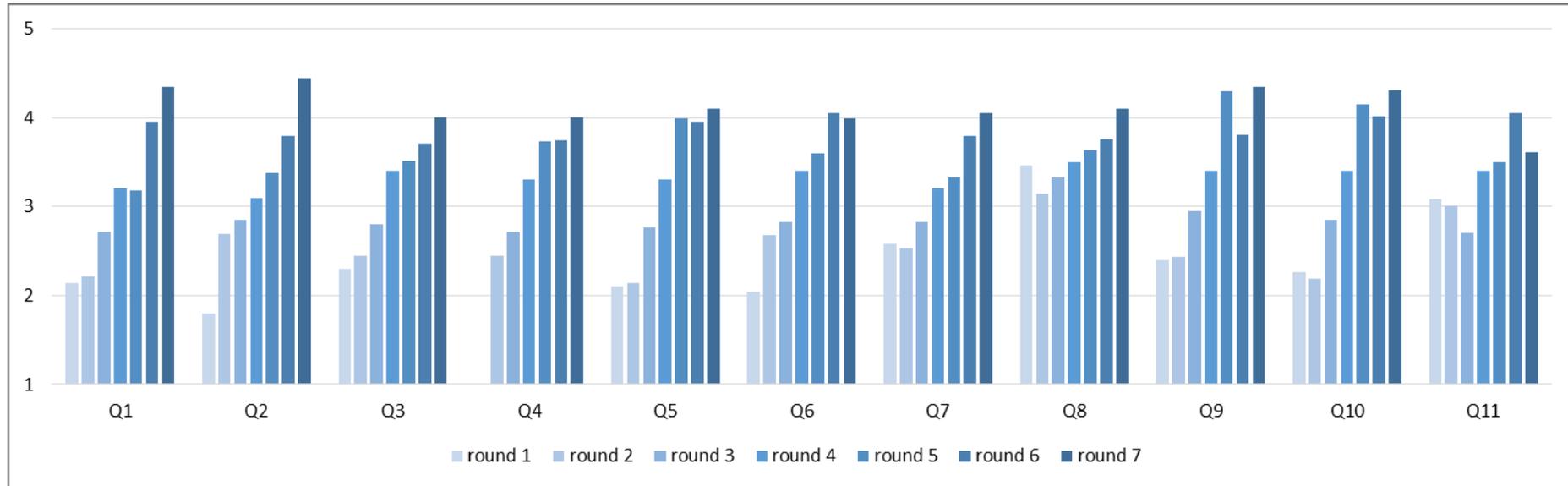


Front line workers' views on the Ebola response

Ground Truth

Round 7 – 18.02.2015

Data for 7th survey of front line workers



Q1: Do people follow official quarantine restrictions?	Q7: Do people have access to health care if they get sick from non- Ebola diseases?
Q2: Does fear of stigmatisation make people reluctant to report cases?	Q8: Do women and girls have the same access to medical treatment as men and boys?
Q3: In your experience do people in quarantine have enough food and water?	Q9: Are the surveillance teams responding to calls quickly?
Q4: Do people trust the information they get on how to prevent Ebola?	Q10: Are people confident that if they call help lines, such as 117, their problems will be dealt with promptly?
Q5: Are the burial teams responding to calls quickly?	Q11: Overall, is the Ebola response making progress against the spread of the disease?
Q6: Do you feel safe and accepted by people in the communities where you are working?	

Findings for 7th survey of frontline workers

Overall

- The headline finding in this survey is that workers are notably less optimistic about the fight against Ebola (Q 11). Lower scores in **Western Area Urban** drive this fall with perceptions in other locations essentially unchanged since the last survey.
- Perceptions are getting more positive across other issues, except for safety and acceptance of frontline workers where there is a marginal downtick.

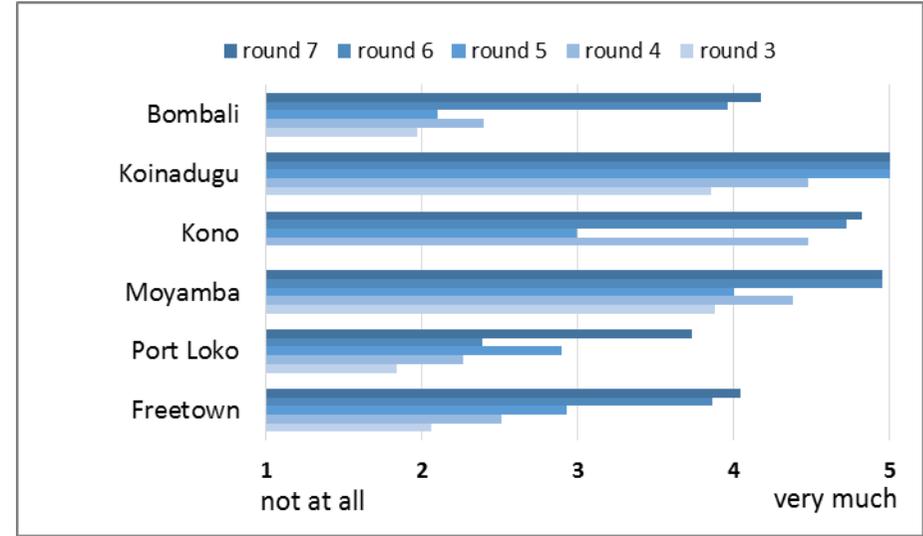
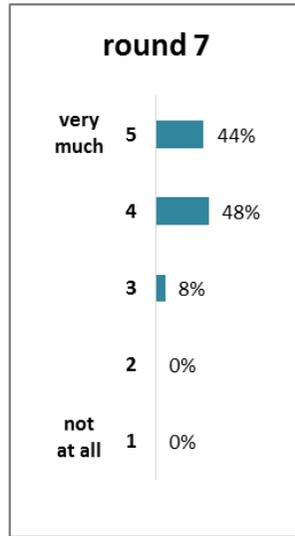
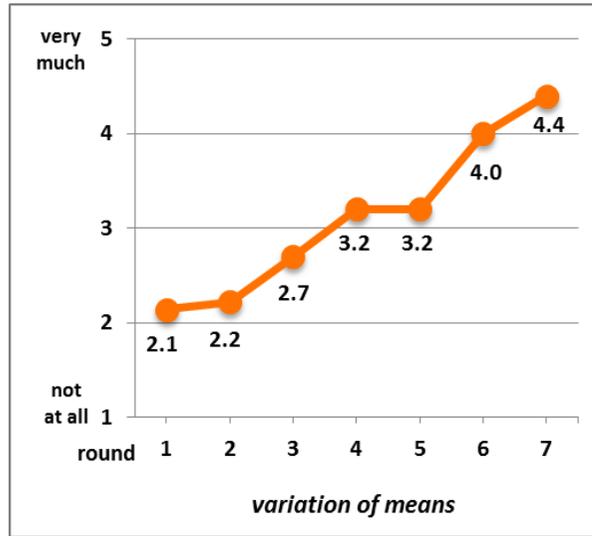
Regional highlights

- Big improvements in perceptions in **Port Loko**, where until now front line workers have been more negative than in other districts. Concerns about stigma associated with the disease has gone down markedly but is still higher than in other districts).
- Scores in the districts of **Koinadugu, Kono and Moyamba** remain very high on all questions.
- **Bombali, Port Loko and Western Area Urban** still score low on the welcome received by frontline workers from the communities, on access to health care for people with non-Ebola diseases, and on equal access to medical treatment for women and men.
- Falling scores on progress in fighting the disease in **Western Area Urban** have driven the mean down on this question – scores in other locations are similar to those in the previous survey.

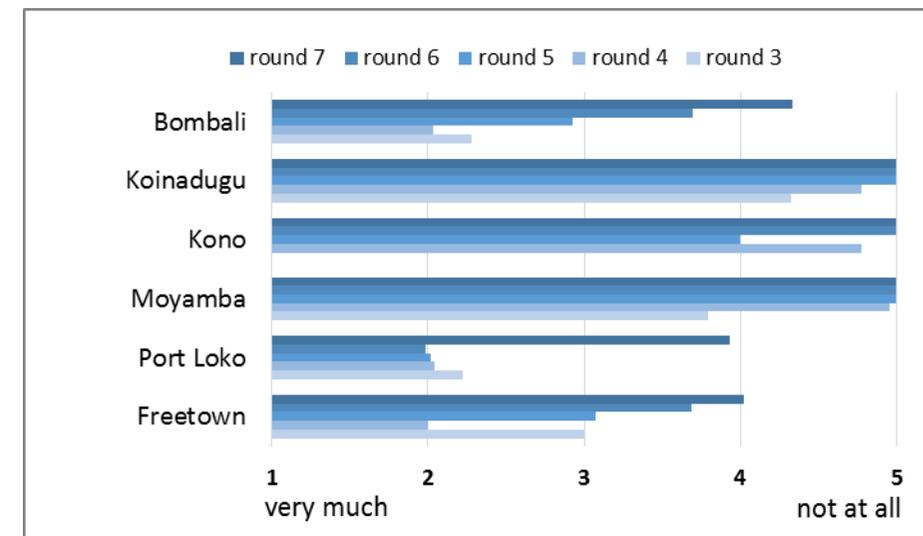
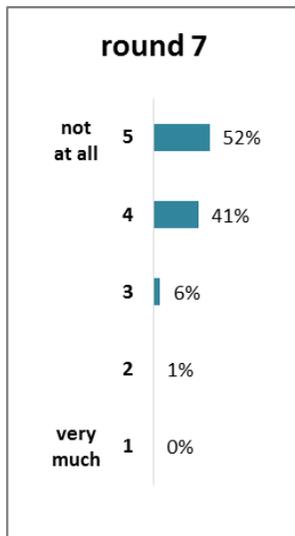
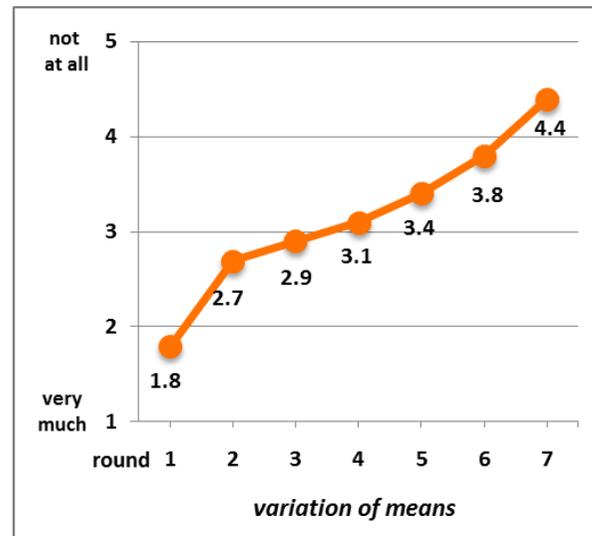
Qualitative feedback

- Follow up calls suggest that people are very willing to welcome survivors back into their communities. Reasons given are the knowledge that survivors won't infect them and their legal obligation to allow people to return.
- Stigma seems to be less of an obstacle to reporting of cases but respondents say people are wary about being getting sucked into Ebola treatment if they get sick with diseases not related to Ebola.
- Even though the trust in information on how to prevent Ebola is high (94% of respondents express trust in the information in the Ground Truth citizens' survey), frontline workers say complacency and ignorance remain obstacles to 'getting to zero'.
- All frontline workers are confident that their organization will take their feedback into account.

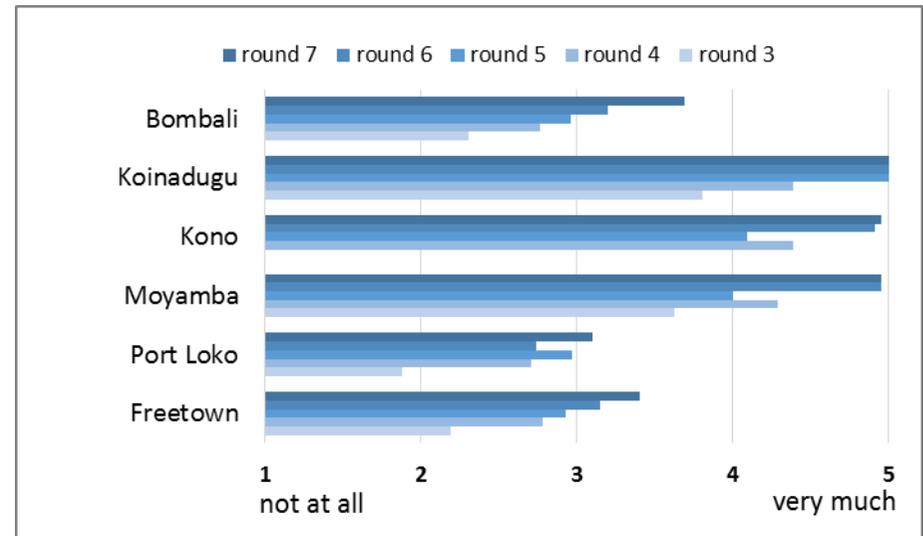
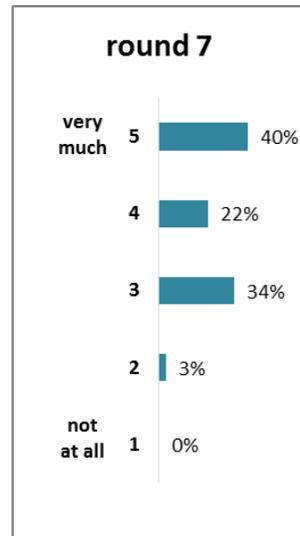
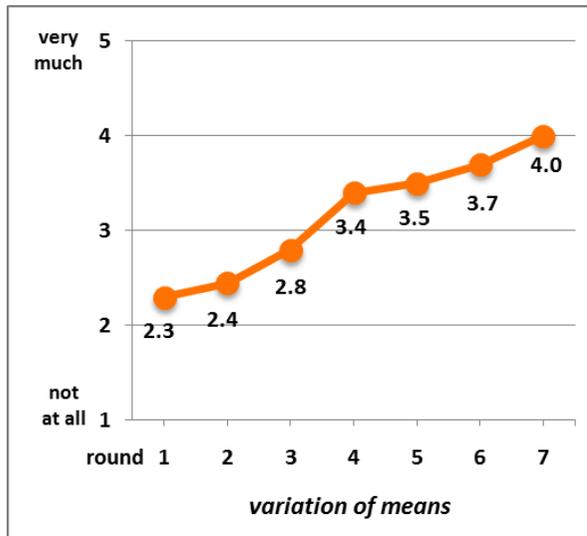
Question 1: Do people follow official quarantine restrictions?



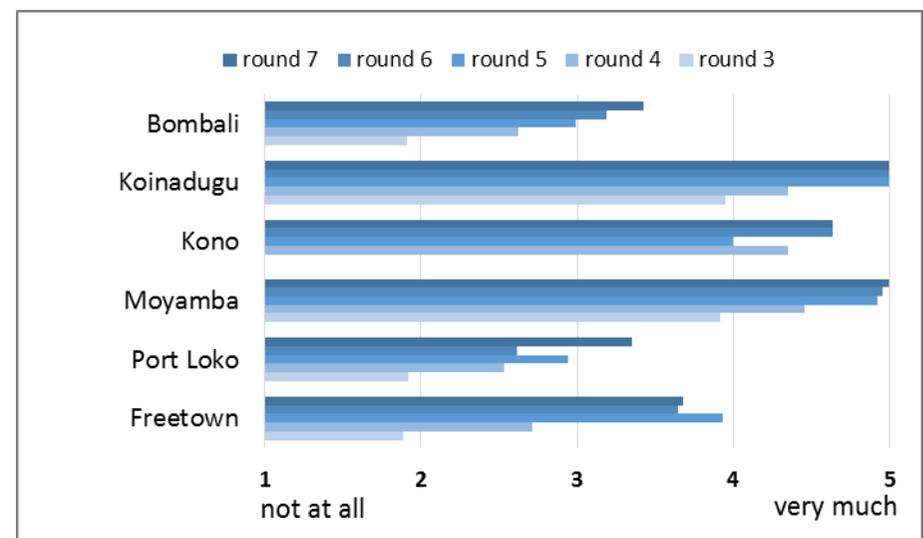
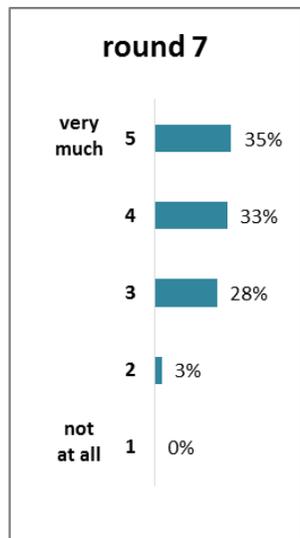
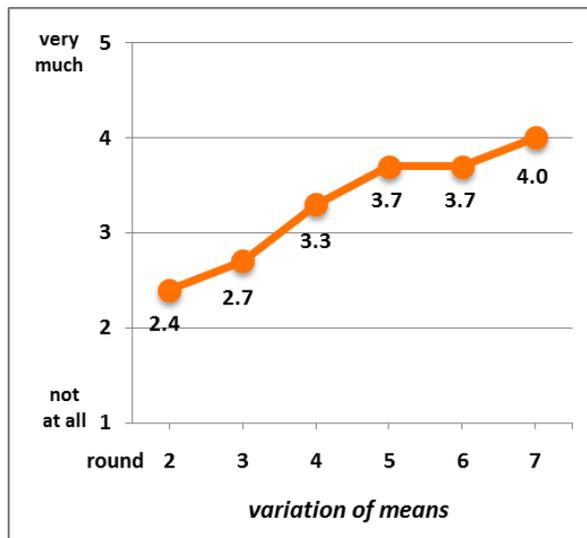
Question 2: Does fear of stigmatisation make people reluctant to report cases?



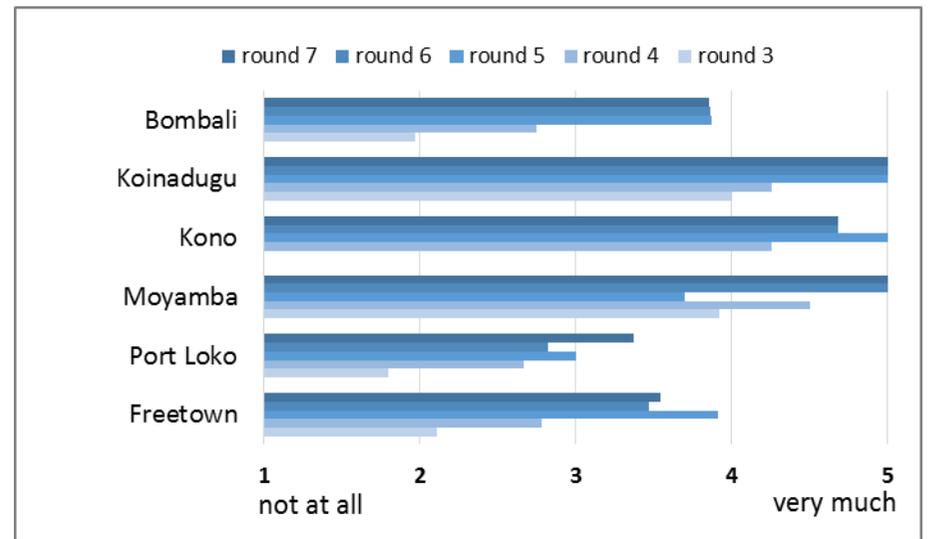
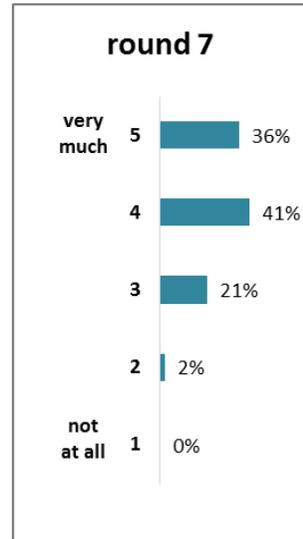
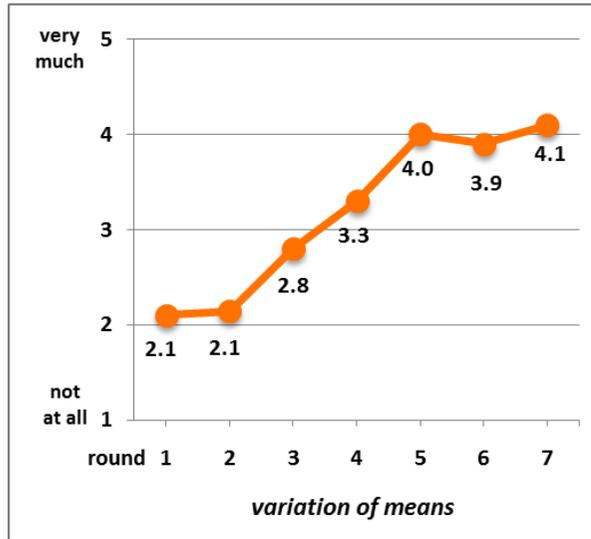
Question 3: In your experience, do people in quarantine have enough food and water?



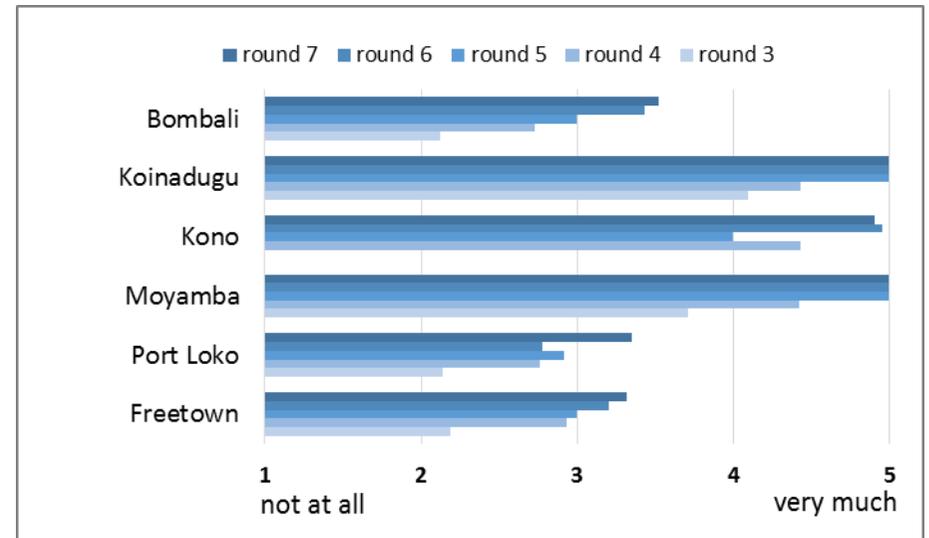
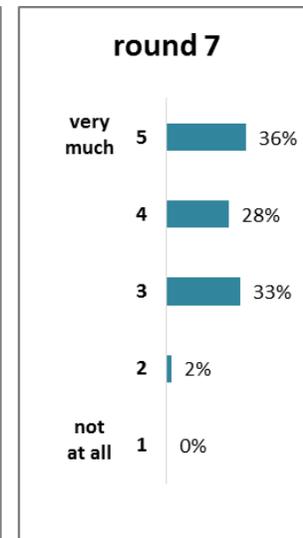
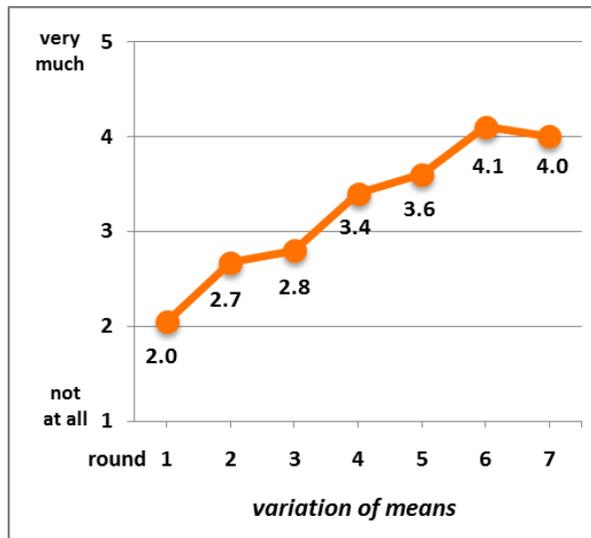
Question 4: Do people trust the information they get on how to prevent Ebola?



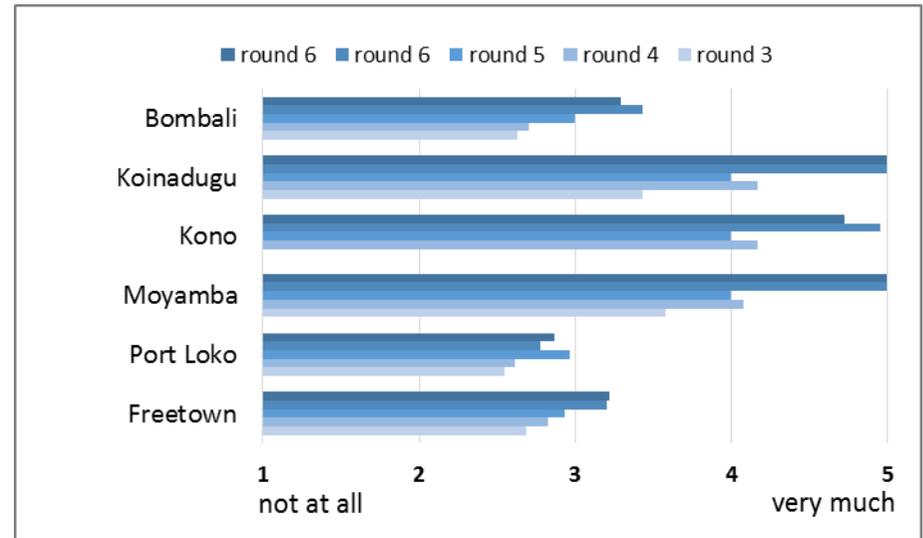
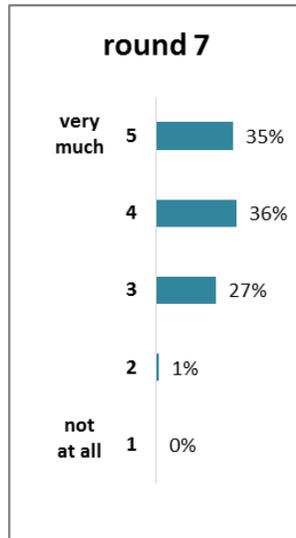
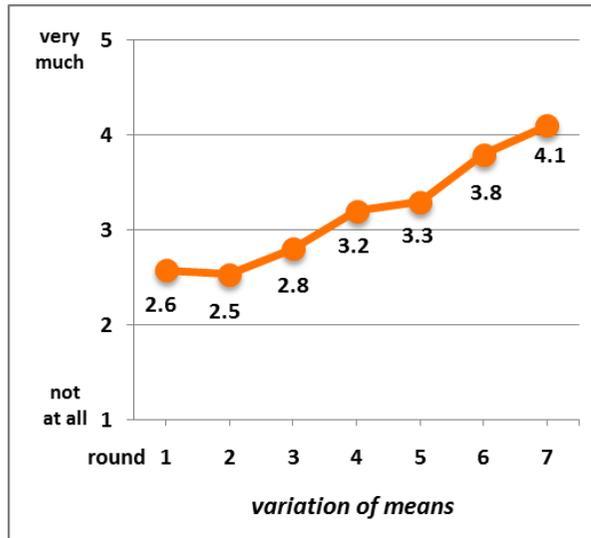
Question 5: Are the burial teams responding to calls quickly



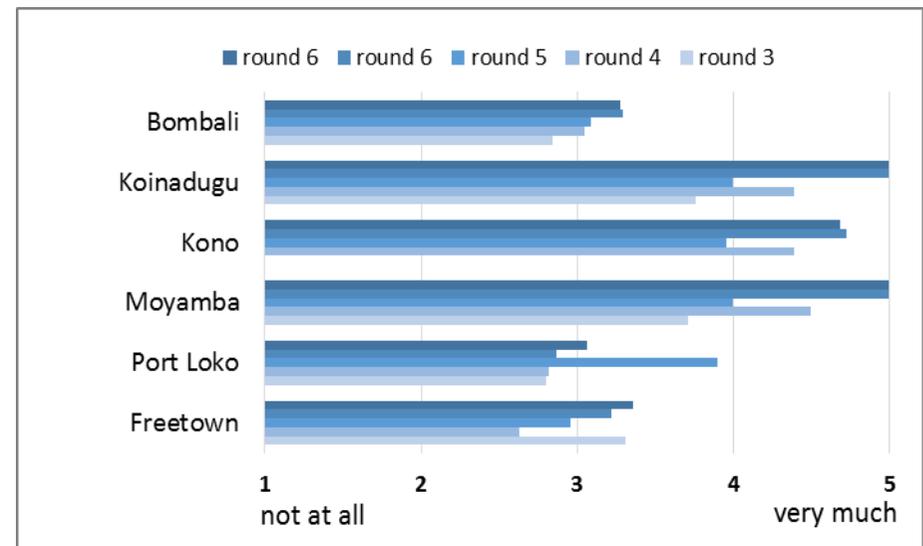
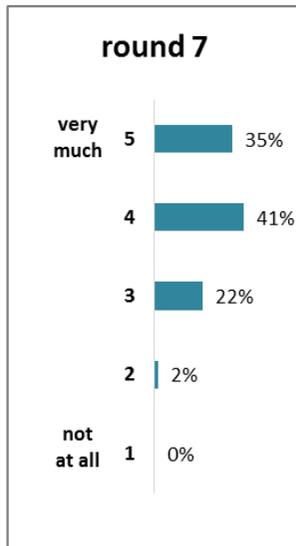
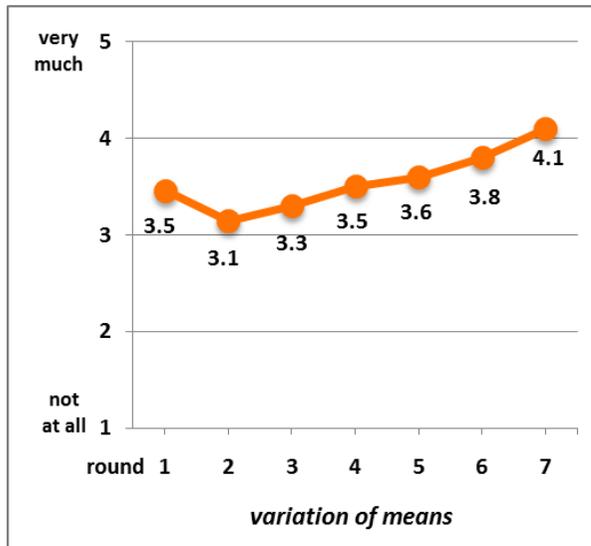
Question 6: Do you feel safe and accepted by people in the communities where you are working?



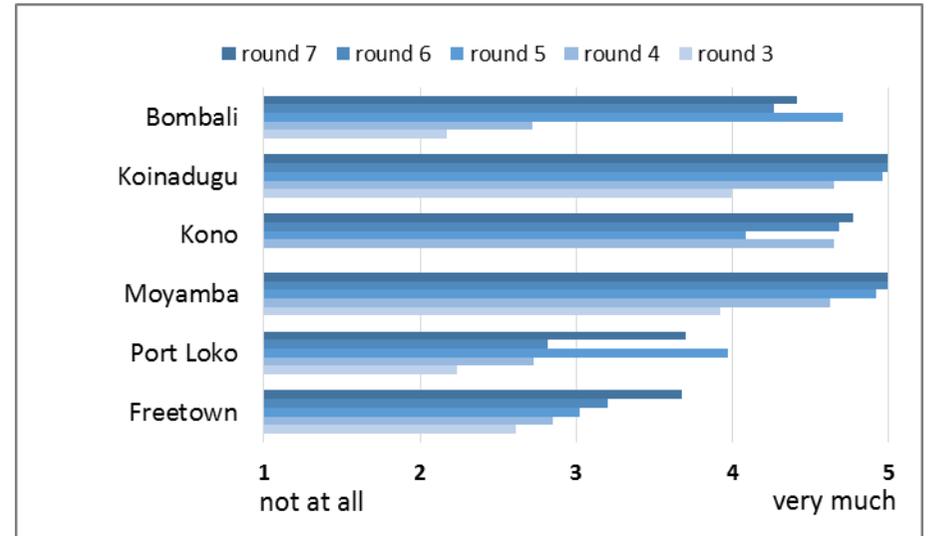
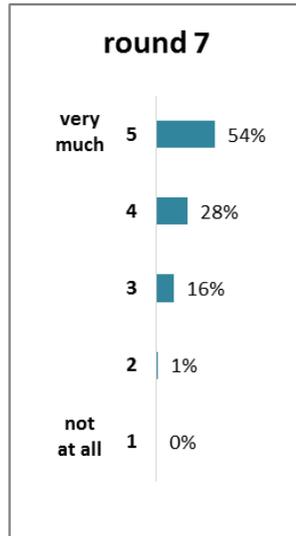
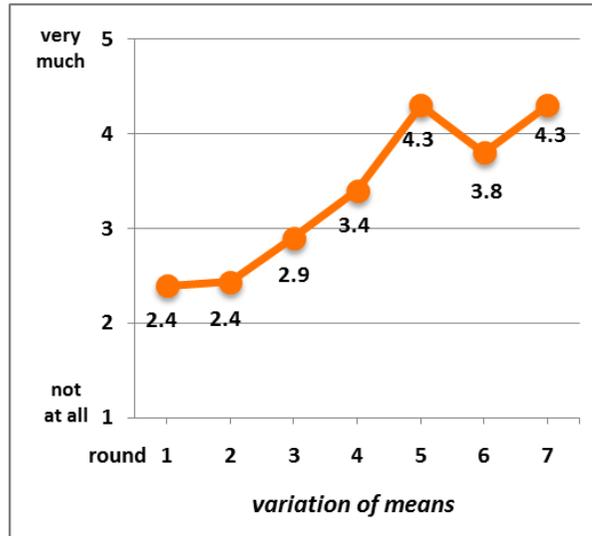
Question 7: Do people have access to health care if they get sick from non- Ebola diseases?



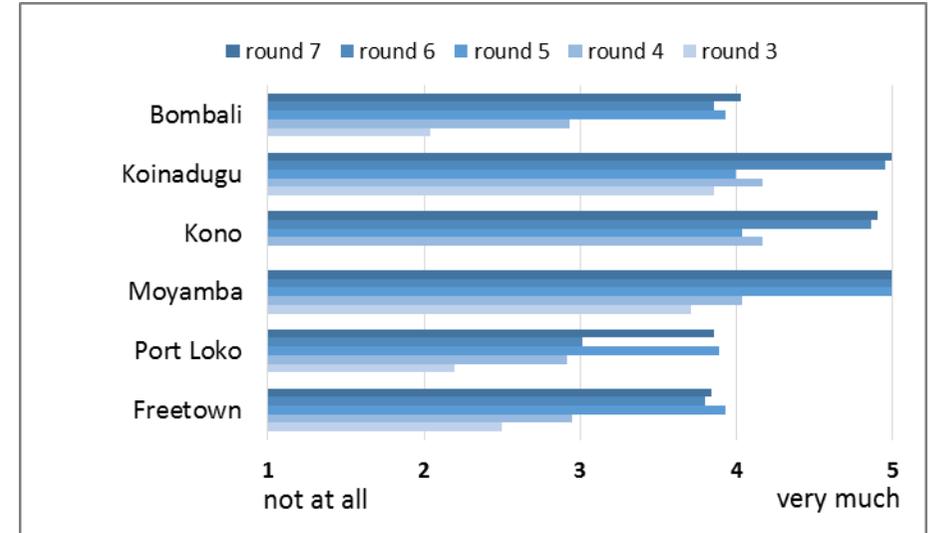
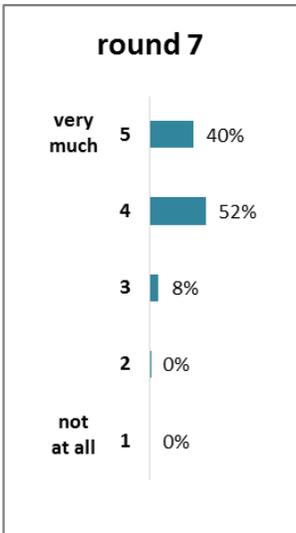
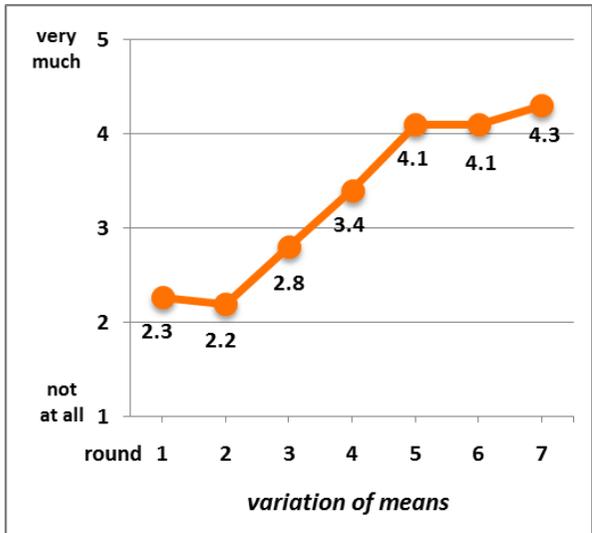
Question 8: Do women and girls have the same access to medical treatment as men and boys?



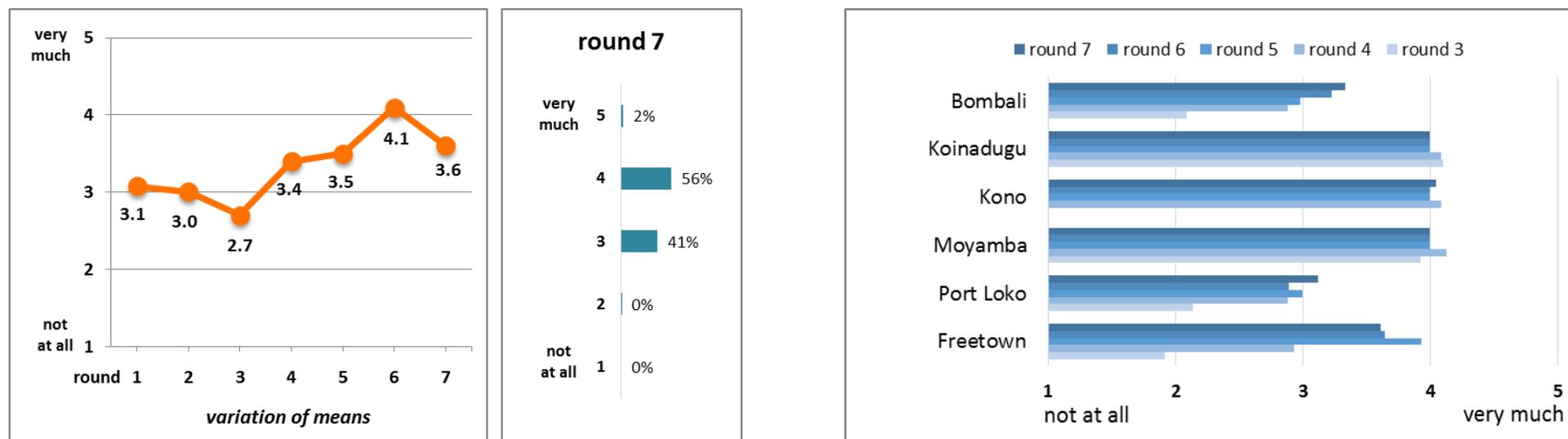
Question 9: Are the surveillance teams responding to calls quickly?



Question 10: Are people confident that if they call help lines, such as 117, their problems will be dealt with promptly?



Question 11: Overall, is the Ebola response making progress against the spread of the disease?



Survey methodology: Front line workers are asked in phone calls to rate 11 questions on a scale from 1 to 5 where 1 is: ‘not at all’; and 5 is: ‘very much so’ (apart from Q2 where it is opposite). The mean score relates to the propensity of the sample to agree or disagree with each question. In the sixth round, data was collected from 301 front line aid workers with ChildFund, PLAN International, Well Body Alliance, Save the Children and Oxfam. Districts covered: Bo, Bombali, Kailahun, Kenema, Koinadugu, Kono, Moyamba, Port Loko, Pujehun and Western Area Urban.

Background: Ground Truth surveys in Sierra Leone, which are supported by DFID, provide agencies working on the Ebola response with data on the perceptions of frontline staff (bi-weekly) and the general population (weekly) on questions related to the response. The goal is to track how these perceptions evolve as input to programme management. Ground Truth perceptual surveys complement epidemiological data and regular programme monitoring and evaluation.

Sample size: Sample size at the district level is not representative but provides a sense of how perceptions are evolving in these localities. In the regional breakdown we include only districts where we have more than 20 responses.

Note: In the 3 and 2 weeks preceding the latest survey, Western Area Urban and Rural plus Port Loko accounted for the majority of new infections. New confirmed cases declined in Port Loko, in the week prior to Feb 15th, Western Urban accounted for 61% of new cases alone. There were 0 new cases in Southern and Eastern Province in that week.¹

For more information about Ground Truth surveys in Sierra Leone, please contact Kai Hopkins (kai@keystoneaccountability.org) or Eva Erlach (eva@keystoneaccountability.org).

¹ http://nerc.sl/sites/default/files/UNMEER057_SLE_CaseData_42d21d14d7d_v16.pdf