

. Front line workers' views on the Ebola response .

Ground Truth

Round 2 – 4.12.2014

Data analysis for 2nd survey of front line workers – December 4, 2014

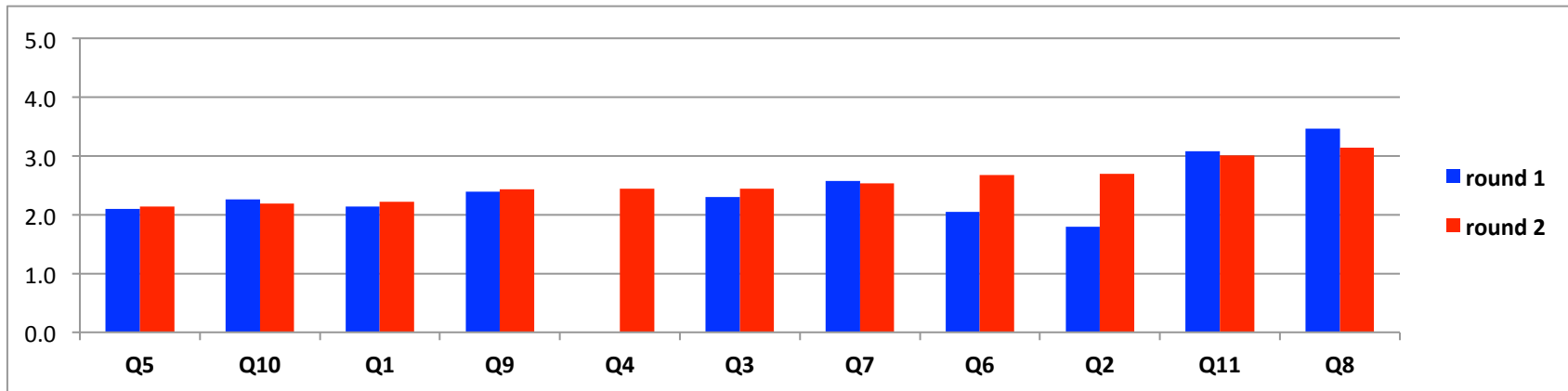
Headline findings from Ground Truth's second fortnightly survey of front line workers:

- Stigma about Ebola is considered less of an obstacle to reporting new Ebola cases than a fortnight ago, but it remains significant
- There is no change in perceptions about people's reluctance to respect quarantine restrictions.
- People in quarantine are still not seen as having enough to eat or drink, but perceptions are marginally more positive than in round 1
- There is little change in what are largely negative views on: response time of burial and surveillance teams; usefulness of the help lines; and access to medical care for non-Ebola diseases.
- There are still concerns about the workers' own safety and acceptance in affected communities but perceptions are slightly more positive than in round 1.
- People are sceptical about the trustworthiness of the information they get on preventing Ebola. *This is a new question.*
- Workers remain non-committal about progress in tackling the virus, but fewer of them are on the fence than they were in round 1.
- Respondents remain quite positive about equal access to treatment for women, girls, men and boys.

Survey methodology: Front line workers are asked in phone calls to rate 11 questions on a scale from 1 to 5 where 1 is: 'not at all'; and 5 is: 'very much so'. The mean score relates to the propensity of the sample to agree or disagree with each question. In the second round, which took place on December 4, 2014, data was collected from 243 front line aid workers with PLAN International, Save the Children and ChildFund in the districts of Bo, Bombali, Kailahun, Kambia, Kenema, Koinagudu, Kono, Moyamba, Pujehun, Port Loko and Western Area Urban.

Background: Ground Truth surveys in Sierra Leone, which are supported by DFID, provide agencies working on the Ebola response with data on the perceptions of frontline staff (bi-weekly) and the general population (weekly) on questions related to the response. The goal is to track how these perceptions evolve as input to programme management. Ground Truth perceptual surveys complement epidemiological data and regular programme monitoring and evaluation.

Overview: variation of means from round 1 to 2



Q1: Do people follow official quarantine restrictions?

Q2: Does fear of stigmatisation make people reluctant to report cases?

Q3: In your experience do people in quarantine have enough food and water?

Q4: Do people trust the information they get on how to prevent Ebola?

Q5: Are the burial teams responding to calls quickly?

Q6: Do you feel safe and accepted by people in the communities where you are working?

Q7: Do people have access to health care if they get sick from non- Ebola diseases?

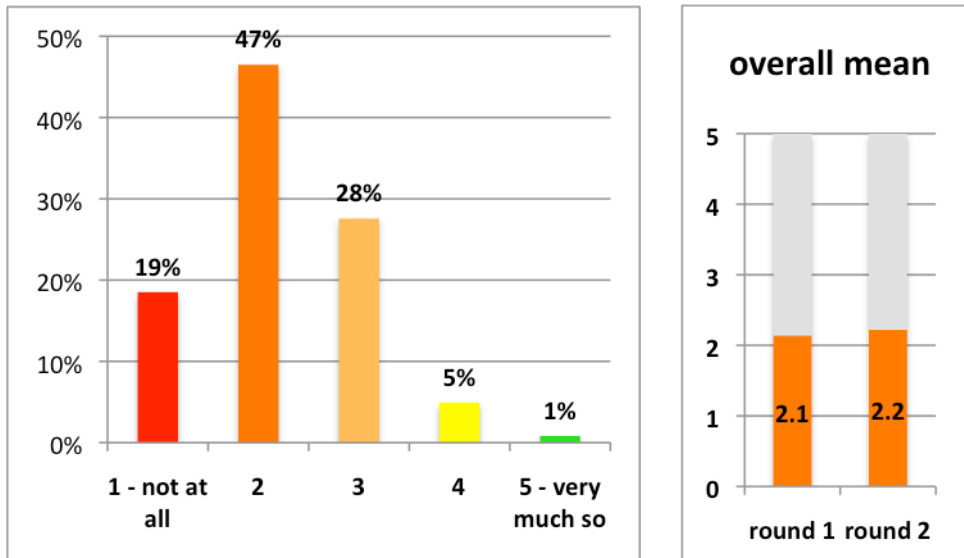
Q8: Do women and girls have the same access to medical treatment as men and boys?

Q9: Are the surveillance teams responding to calls quickly?

Q10: Are people confident that if they call help lines, such as 117, their problems will be dealt with promptly?

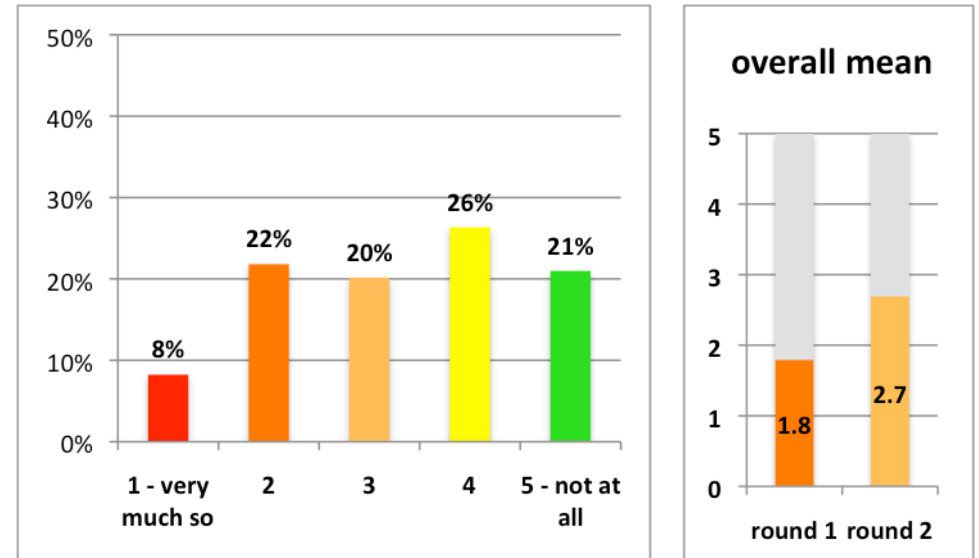
Q11: Overall, is the Ebola response making progress against the spread of the disease?

Question 1: Do people follow official quarantine restrictions?



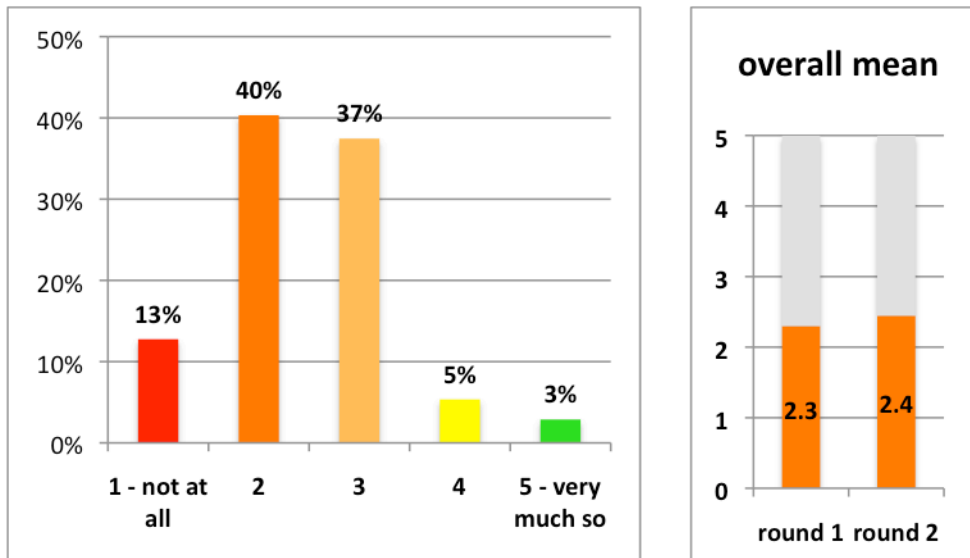
There is no change in front line perceptions about people's willingness to respect quarantine restrictions.

Question 2: Does fear of stigmatisation make people reluctant to report cases?



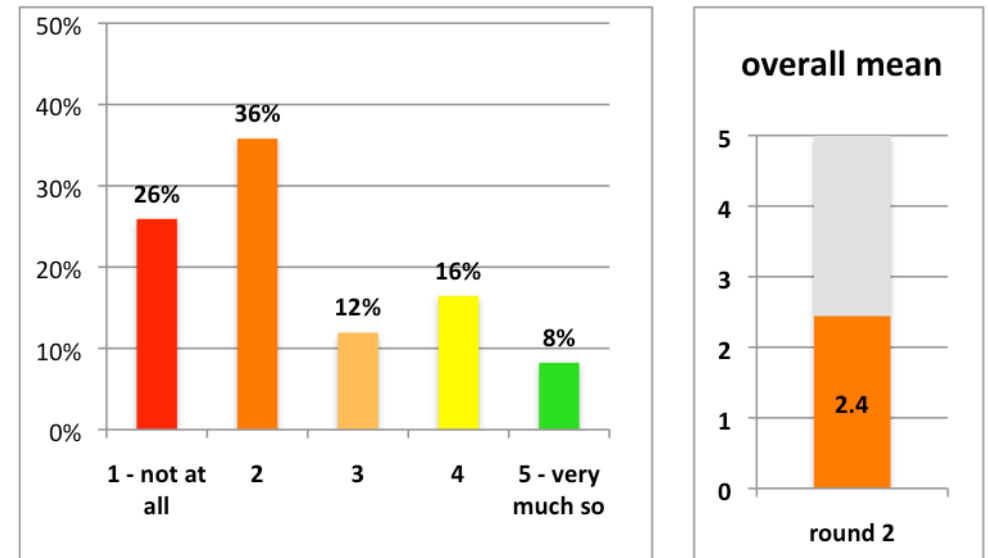
Stigma is seen as less of an obstacle to reporting Ebola cases than it was a fortnight ago, but it is still big.

Question 3: In your experience do people in quarantine have enough food and water?



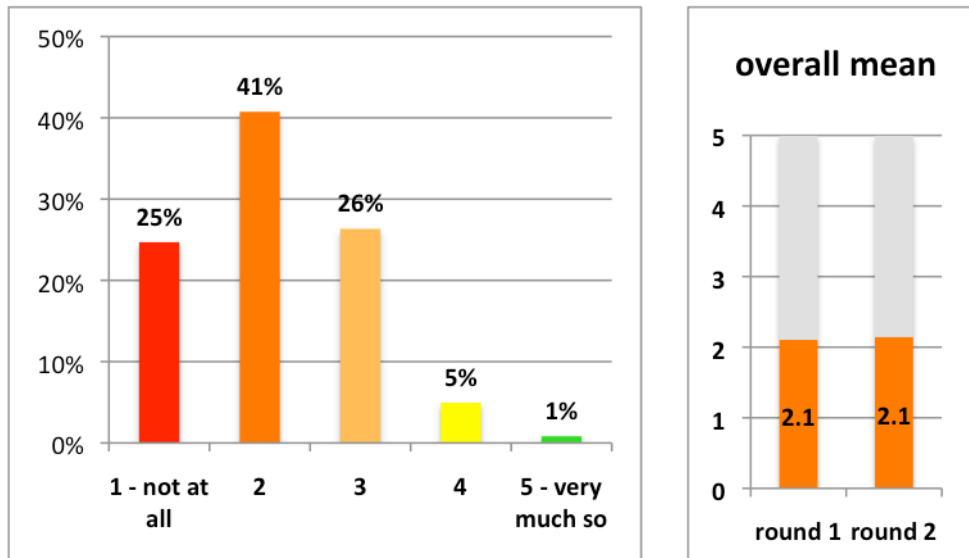
There's a slight uptick in perceptions about whether people in quarantine have enough to eat and drink.

Question 4: Do people trust the information they get on how to prevent Ebola?



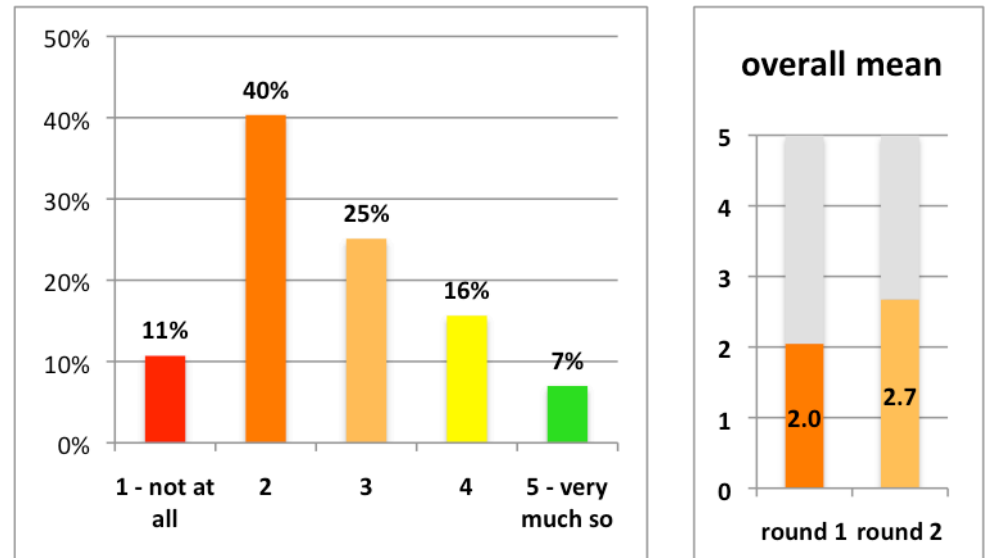
People are sceptical about the trustworthiness of information about preventing Ebola. *This question is new.*

Question 5: Are the burial teams responding to calls quickly?



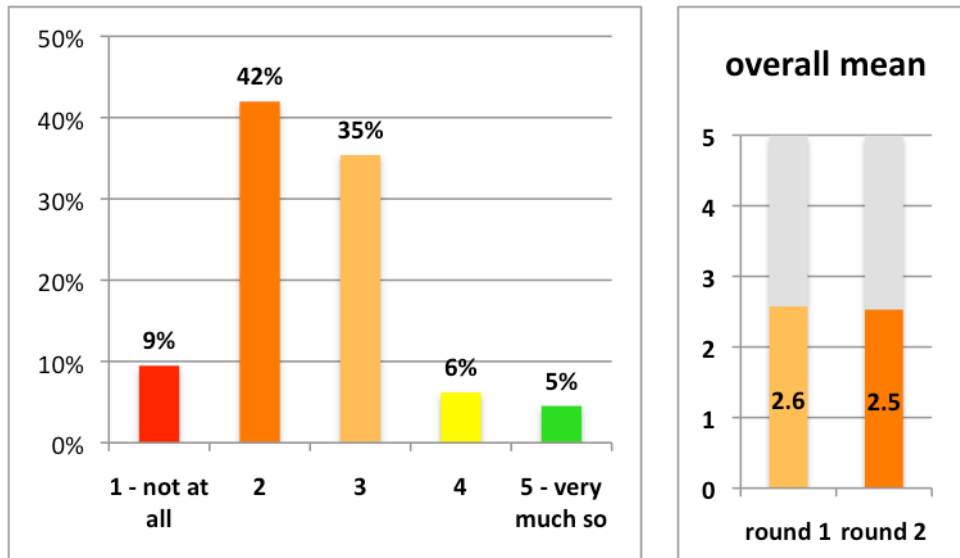
Burial teams are still seen as slow to respond to calls.

Question 6: Do you feel safe and accepted by people in the communities where you are working?



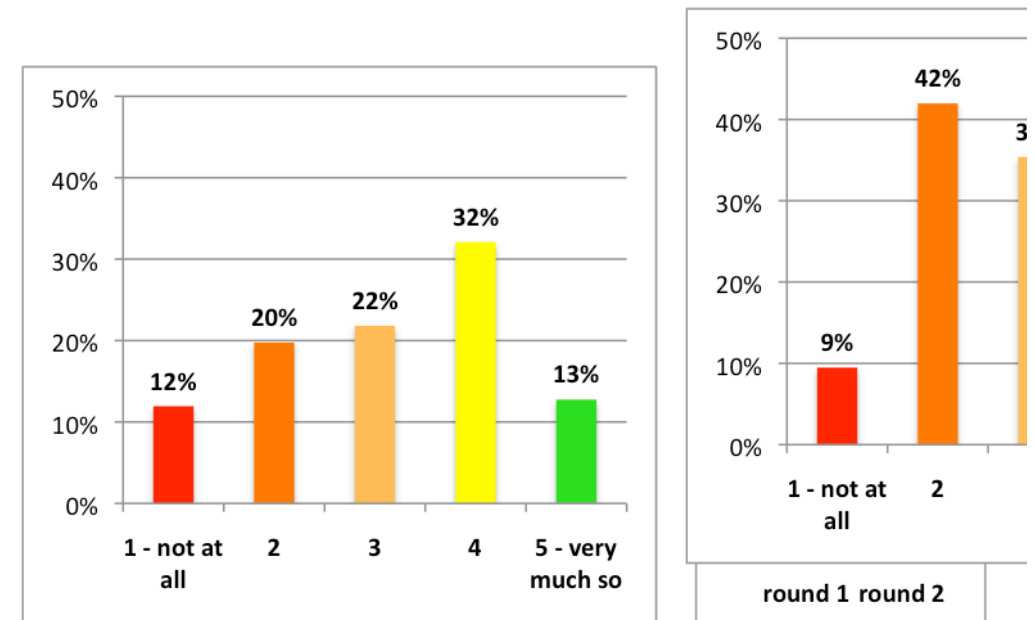
Workers remained concerned about their safety and welcome but they are marginally more positive than in the last round.

Question 7: Do people have access to health care if they get sick from non- Ebola diseases?



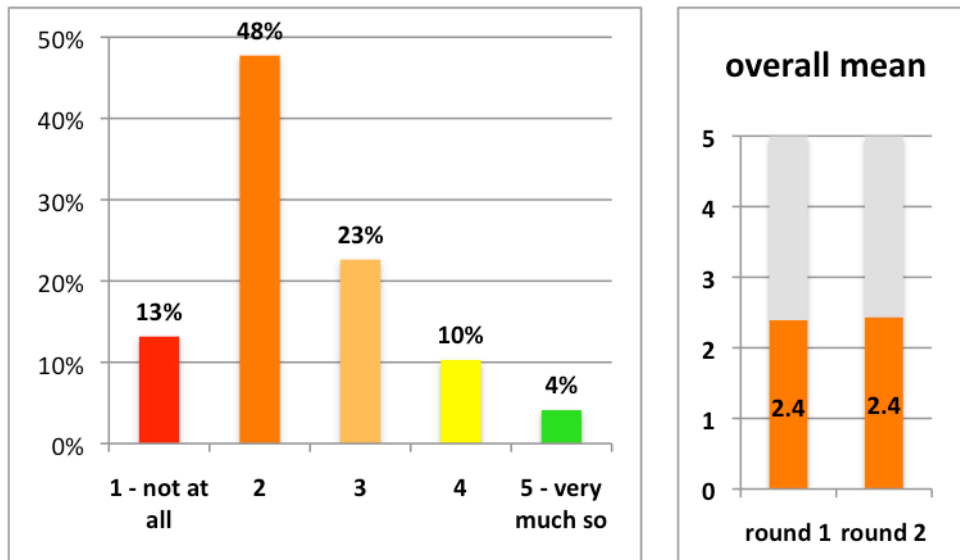
Treatment for people with non-Ebola illnesses remains a problem, with a very little change this past fortnight.

Question 8: Do women and girls have the same access to medical treatment as men and boys?



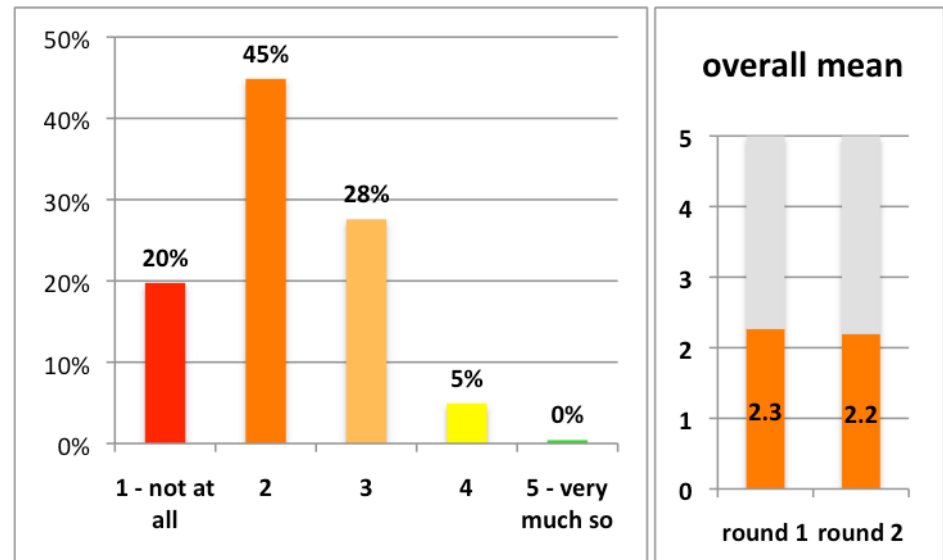
Workers are still quite positive about equality of access to medical treatment despite a marginal drop in the mean.

Question 9: Are the surveillance teams responding to calls quickly?



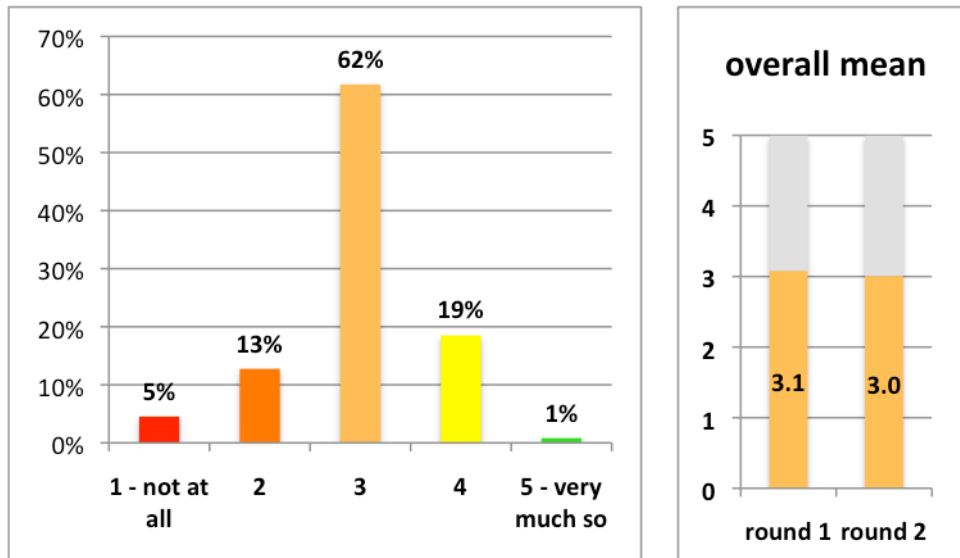
No change in perception that surveillance teams are slow to respond.

Question 10: Are people confident that if they call help lines, such as 117, their problems will be dealt with promptly?



Workers are still negative on whether people are confident that their calls to help lines will be handled promptly.

Question 11: Overall, is the Ebola response making progress against the spread of the disease?



Workers remain non-committal on progress in tackling the disease, but fewer are on the fence (i.e. there are more 2s and 4s and fewer 3s than in first round).